

ATTENTION: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers & Parts Managers

Service Campaign Notification

January 9, 2026

Campaign #	Description	Check Area Around Integral Carrier and Front Axle Torsion Bar
2025120008	25P3390050	

Campaign Details

Total Population	48	Model(s)/ Platform(s)	C-Class (206 platform)
Model Year(s)	2025		
Issue	Additional loose or jammed fasteners may be present in the area between the front axle torsion bar and integral carrier, which might result in noise complaints.		
Remedy	MBUSA will conduct a service campaign. An authorized Mercedes-Benz dealer will check the area around the integral carrier and torsion bar on the front axle in the affected vehicles, and rework it as needed.		
Launch Date	Affected VINs will be flagged as "OPEN" in VMI on Friday, January 9, 2026.		
Warranty Claim Notice	Please note the campaign will close after the warranty claim has been submitted. This change can take at least one-day to reflect in NetStar VMI.		

While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Care Center at 1-800-FOR-MERCEDES.



Service Campaign Bulletin



January 2026

TO: ALL MERCEDES-BENZ DEALERS

CAMPAIGN NO.	2025120008
CAMPAIGN DESC.	25P3390050
SUBJECT	Check Area Around Integral Carrier and Front Axle Torsion Bar
MODEL(S)	C-Class (206 platform)
MODEL YEAR(S)	2025
CAMPAIGN POPULATION	48

Campaign Technical Instructions

Prior to performing this Campaign:

Check the Vehicle Master Inquiry (VMI) to verify this campaign applies to the specific vehicle.

Always check for other open campaigns and perform them accordingly!

Review the entire campaign bulletin first, and perform the procedures exactly as described.

Order No. P-SC-2025120008

Service Campaign Bulletin

Model(s): 206

Check/Test Procedure

1. Remove center and rear engine compartment lining (AR61.20-P-1105WT).
2. Check area between torsion bar and integral carrier for presence of loose or jammed screw (Figure 1, A).

i Use mirror and flashlight to inspect area (Figure 1) between torsion bar and integral carrier.

i The screw connections in the front axle and torsion bar area are OK.

i The loose screw may not have a specific function and should therefore be scrapped.

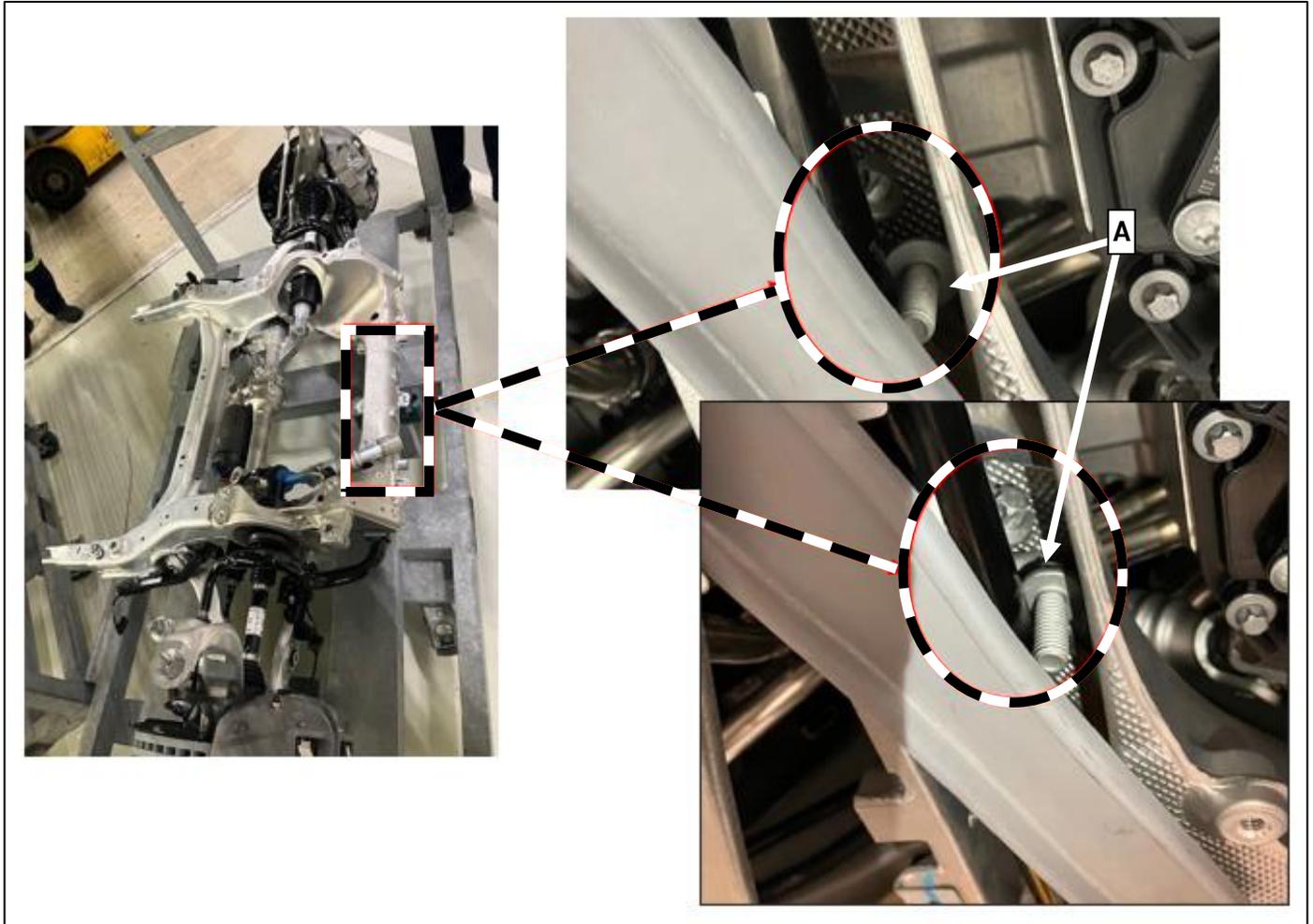


Figure 1

- a. Loose or jammed screw is present: Perform Work Procedure
- b. If the loose or jammed screw is not present: End measure.

Model(s): 206

Work Procedure

1. **Loose** screw is present: Remove screw.
2. **Jammed** screw is present: Loosen torsion bar on front axle **far enough on one side** until screw can be removed.

i Vehicles without code M005: Basic data **AR32.35-P-2200WT**

i Vehicles with code M005: Basic data **AR32.35-P-2200WTA**

i The loose or jammed screw is **not** required and should be scrapped!

i Check the contact area of the removed screw for any surface damage (**Figure 2, B**) and if necessary, rework with a touch-up paint pen.

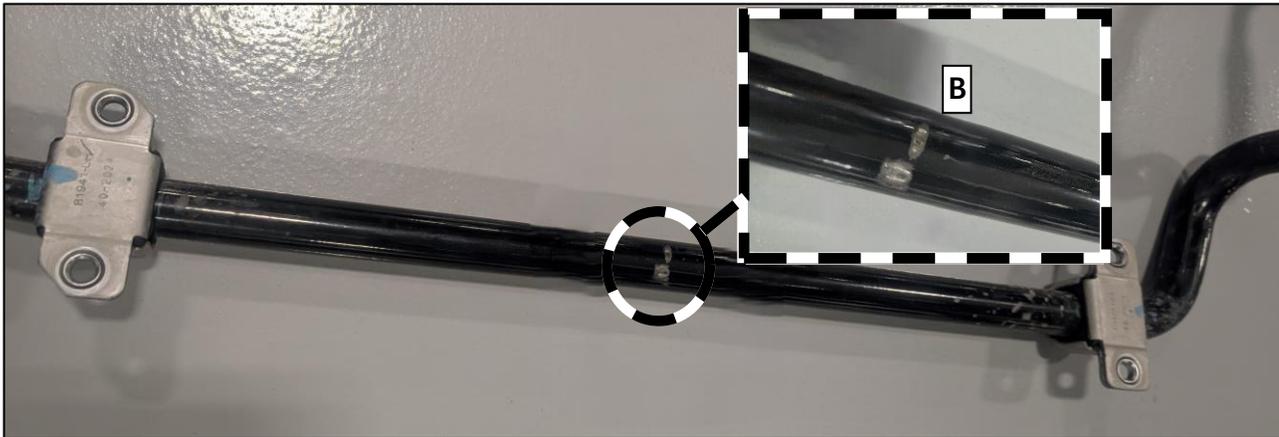


Figure 2

3. Assemble in reverse order.

Warranty Information

i **Note:** The following allowable labor operation should be used when submitting a warranty claim for this repair:

Damage Code	Operation Number	Description	Labor Time (hrs.)
33 900 50	11-1570	Check front axle area between torsion bar and integral carrier Includes: Remove and install engine compartment lining, and if necessary, remove loose screw.	0.3
	11-1571	Rework front axle area between torsion bar and integral carrier (after check) Includes: Release/tighten screw connection for diagonal strut and torsion bar on one side, remove jammed screw and if necessary, restore anticorrosion protection.	0.3

i **Note:** Always check Xentry Operation Time (XOT) for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.