

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Teresa Clemmer, Senior Manager – Warranty, Joseph Haller – Interim Senior Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Extended Warranty – Cylinder Head M264 MY2018 – 2023 C-Class, E-Class, GLC and GLE vehicles	DATE: January 09, 2026

IMPORTANT EXTENDED WARRANTY INFORMATION

In our continuing efforts to ensure the proper performance of Mercedes-Benz products and to enhance the satisfaction of our customers, Mercedes-Benz USA, LLC is extending the warranty coverage on the exhaust valve system in certain Model Year (MY) vehicles listed below from the original New Vehicle Limited Warranty of 4 years/50,000 miles to 15 years/150,000 miles, whichever occurs first.

This extended warranty applies to the condition described below that may necessitate the repair or replacement of components related to the exhaust valve system on the 4-cylinder engine M264. (e.g. exhaust valve, cylinder head).

The exhaust valve guide and/or seat may wear irregularly over time due to increased lateral forces during operation. This could potentially cause a combustion misfire, resulting in an activation of the check engine Malfunction Indicator Lamp (“MIL”).

The following models are included in this emission extended warranty:

Model	Model Years	Sales Designation	Baums.
<i>C-Class</i>	2019 – 2023	C300, C300 4MATIC, C300 Coupe, C300 4MATIC Coupe, C300 Convertible, C300 4MATIC Convertible	205.083, 205.084, 205.384, 250.484, 250.383, 205.483
<i>E-Class</i>	2018 – 2023	E300, E350, E350 4MATIC	213.048, 213.083, 213.084
<i>GLC</i>	2020 – 2023	GLC 300, GLC 300 4MATIC, GLC 300 4MATIC Coupe	253.384, 253.983, 253.984
<i>GLE</i>	2020 – 2023	GLE 350, GLE 350 4MATIC	167.148, 167.149

Please be advised that all repairs being claimed under this extended warranty must have a Quick Test uploaded with the following fault code information and may be audited.

- P030x – Combustion misfire has been detected.
- P030x85 – Cylinder x misfire detected. (x = the affected cylinder).
- P219x – Mixture formation (cylinder) is irregular.
- P1CEF85 - Injector injection quantity adjustment for cylinder balancing has almost reached the upper limit value on at least one cylinder.
- P1CE577 - Injector injection quantity adjustment for uniform mixture formation has detected an excessively lean mixture on at least one cylinder.



For repair guidance, please reference **LI01.30-P-072328**.

All repairs found to be functioning properly or without proper documentation will be returned and the claim debited in full. Only the following damage codes and parts may be claimed for these repairs:

Damage Code(s):

- 01201 – Cylinder Head
- 05202 – Exhaust Valve
- 01205 – Valve seat ring exhaust valve
- 01206 – Valve Guide Exhaust Valve

Part(s): Quantity	Part Name	Part Number
01	Parts Kit, Cylinder Head*	A 2640109007, A 2640106607, A 2640106407

*The replacement parts must be determined according to the equipment variant for the vehicle identification number via the parts process in Xentry Portal.

Please note that damage incurred from abuse, accidents, vandalism, poor maintenance, or other non-warrantable causes that are not covered by the New Vehicle Limited Warranty are similarly not covered by this Extended Warranty.

IMPORTANT:

- 1) Always check VMI to determine if a vehicle is covered under the 15 years / 150,000 miles warranty period.
- 2) Quick Test Documentation with fault code information must be uploaded to pXD.

Please check the VIN in NetStar/VMI before scheduling the appointment for the repair. Applicable vehicles will be visible in NetStar/VMI on January 09, 2026.

Approximately two weeks after the posting of this NCU, a letter will be sent to owners notifying them of the warranty extension. If customers have already paid to have a repair related to the conditions specified above, they may be eligible for reimbursement. Please advise the customer to follow the instructions detailed below.



Reimbursement to Customers for Valid Repairs Performed Prior to Warranty Extension

Customers who have already paid to have a repair to the exhaust valve system, resulting in a check engine MIL activation may be eligible to receive reimbursement.

Requests for reimbursement may include expenses for Mercedes-Benz replacement parts, labor, fees and taxes. Requests for reimbursement costs that were not related to the aforementioned conditions will not be honored.

Reimbursement may be limited to the amount the repair would have cost if completed by an authorized Mercedes-Benz dealership and repairs performed by a non-Mercedes-Benz dealership might not be reimbursed.

The following documentation must be presented to the servicing or closest Mercedes-Benz dealership for reimbursement.

Original or clear copy of **all** receipts, invoices and/or repair orders that show:

- The name and address of the person who paid for the repair.
- The Vehicle Identification Number (VIN) of the vehicle that was repaired.
- What problem occurred, what repair was done, when it was done and who repaired it.
- Only Mercedes-Benz replacement parts were used for the repair.
- **Fault Code (DTCs)** information belonging to this Warranty Extension (if any).
- The total cost of the repair expense that is being claimed.
- Proof of payment for the repair (copy of front and back of cancelled check or copy of credit card receipt).
- **Reimbursement will be paid by a check from an authorized Mercedes-Benz dealership, which may take up to 60 days.**

Should you have any questions or concerns, please do not hesitate to open a OneTRAC case online.

