

# RCA-78-25-002-1: Retrofit Lower 12V Battery Bracket Reinforcement

Rivian is initiating a customer satisfaction campaign for some model year 2024 EDV and RCV vehicles. These vehicles may have been manufactured with insufficient retention force securing the 12V battery in certain crash conditions. In extremely rare cases, though Rivian is not aware of any such incidents, it may be possible for the vehicle to lose 12V power as a result of a crash. Rivian will retrofit a reinforcement to the bracket that secures the 12V battery. Rivian is launching this campaign for customer satisfaction and to ensure the quality of Rivian vehicles.

<b>Document Type</b>	Customer Satisfaction Campaign Bulletin
<b>Date</b>	December 17, 2025
<b>Affected Region(s)</b>	USA, Europe
<b>Affected Model(s)</b>	EDV, RCV
<b>Model Year(s)</b>	2024
<b>Approximate Build Dates</b>	December 2023-November 2024
 Refer to <b>Open Containments</b> in ServiceOS to determine if this document applies to a specific vehicle.	
<b>Vehicle System</b>	78 - Low Voltage Electrical
<b>Minimum Service Location</b>	Mobile

## Required Parts

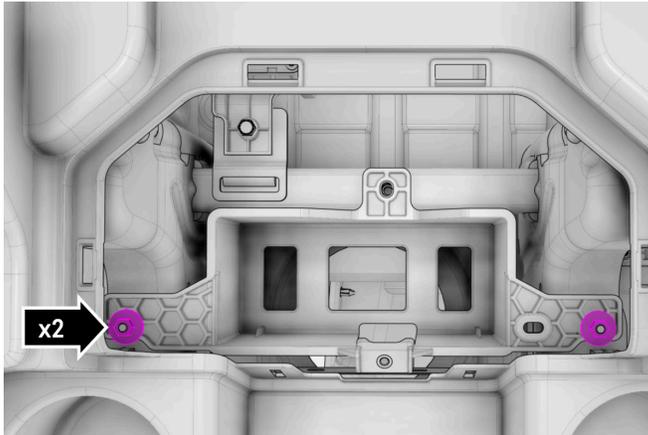
Part Number	Quantity	Engineering Name	Service Name/Notes
PT01470096-C	1	EDV-ALL: 12V BATTERY BACKSTRAP- SEAT PEDESTAL	Reinforcement, Lower 12V Battery Bracket

 **Attention:** The parts listed in this table are only for unique steps that are called out in this bulletin. Some sections of this bulletin might refer to Service Manual procedures which require additional parts. Always review the bulletin and all potentially related Service Manual procedures before ordering parts and beginning work.

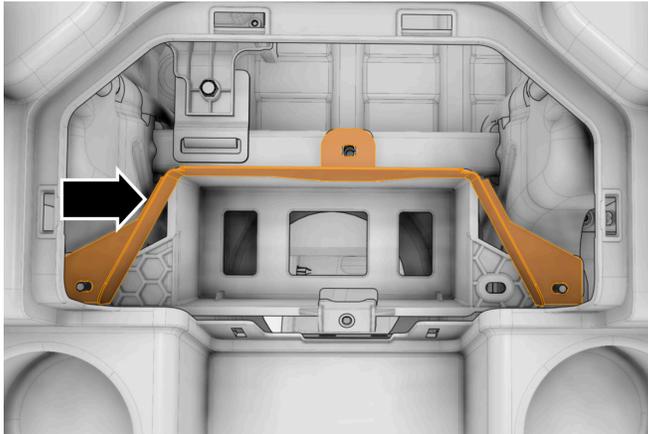
## Procedure

1. Remove: Battery, 12V, Primary (refer to service manual procedure 786410010).

2.



3. Install:



4. Install:



5. Reinstall all components that were removed for access and replace all non-reusable components. Refer to the service manual procedures referenced in this document for additional component reusability information and torque specifications.

**Torque specifications in this section**

Step Number	Torque (Nm)
4	9.5

## Labor Codes

Labor Code	Description
RCA782500200	RCA-78-25-002 not applicable
RCA782500201	Retrofit lower 12V battery bracket reinforcement