



PAB1170: SCREAMING EAGLE ÖHLINS P&A FORK AND SHOCK SERVICE

Reason for Revision

Table 1

Table 1. Document History

Date	Rev	Revision (Rev) Description
2025-12-01	-	Initial release

Purpose for Parts and Accessories Bulletin

This bulletin informs dealerships about the new Öhlins® special tool kit available through Harley-Davidson to perform basic services on certain Öhlins® suspension products.

Vehicles Affected

2018 and later Softail models fitted with Screamin' Eagle Öhlins forks and shocks.

2014 and later Touring models fitted with Screamin' Eagle Öhlins forks and shocks.

2025 CVO Road Glide RR model fitted with Screamin' Eagle Öhlins forks and shocks.

Markets Affected

All markets affected.

Summary

There are two levels of service for Öhlins suspension products: Basic and Advanced.

BASIC

- Basic service is defined as fork oil, bushings, and seal replacement.
- Basic service only applies to front forks.
- Basic service can be performed by any Harley-Davidson dealer utilizing parts, tools, and support materials available through Harley-Davidson Motor Company (HDMC).

ADVANCED

- Advanced service is defined as all rear shock service and front fork complete rebuild.
- For advanced service, contact Öhlins through their website at (Öhlins.com).

BASIC SERVICE:

There is a new tool kit (Part No. 14900177) available through Harley-Davidson parts and accessories to perform basic service events on certain Screamin' Eagle Öhlins forks.

Service part kits used to perform basic service on Öhlins front forks are now available. Refer to Table 2. The kits contain two seals, two upper cap o-rings, and four bushings.

Service instructions can be found within the Parts and Accessories (P&A) product iSheet.



Table 2. Affected Part Numbers

Part Number	Description	Service Kit
45400392A	Kit, fork, black	45400465
45400393A	Kit, fork, gold	45400465

Repairs for warrantable conditions that can be fixed using basic service procedures can be performed by any Harley-Davidson dealer. Claims can be submitted through the standard warranty process.

Basic service training materials are available through Harley-Davidson University (HDU) online.

ADVANCED SERVICE:

Advanced service on Öhlins Suspension products requires specialized training and tools only available through Öhlins Certified Service Centers. Advanced tools, materials, and parts are restricted to individuals with an Öhlins Service Certification.

Repairs for warrantable conditions that require advanced service will be made by replacing the faulty part. Dealer will file a claim directly with Harley-Davidson following the standard warranty process.

For Öhlins factory service or to locate a Certified Service Center, see Öhlins.com.

Ohlins training facility is partnering with Harley-Davidson for Dealer Technician training. For Ohlins specialized training and certification information, send email to: **H-Ddealers@ohlins.com**

Questions

Contact Technical Service with any concerns regarding application. Direct all other questions to the Dealer Services.