

Special Service Message



NOTE: A Special Service Message is a formal communication issued by Land Rover and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Land Rover technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 76400 - 25.5MY onwards - Defender OCTA Rear Suspension Air Spring Positioning

Models : Defender/L663

Engineer Allonby Mark

Name :

Last Modified 19 DEC 2025 08:50:05

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Category : Chassis

Symptom : 304000 Suspension System

Content : Issue:

JLR has received reports that the rear air spring lower cup is marked with "LH Voss" and "RH Voss" on opposing sides, when fitted this marking is showing at the rear of the cup and has led to questions whether the suspension air spring is fitted on the incorrect side of the vehicle.

Cause:

The supplier of the air spring uses these markings to align the spring components with the air connection

Action:

No action needs to be taken, these are fitted correctly. See attached picture. It is fitted on the Left side, but shows "RH Voss" to the rear, the rearward lettering should be ignored.

File : [Air Spring.jpeg](#)



IMSI

6a:61:67:75:61:72

MNO

AT&T

APN

Reset connectivity

REEN

AUDIO

ALL

Wi-Fi connections will only be used for software updates



Vehicle MAC address

6c:61:6e:64:20:72:6f:76:65:72

IMEI

18436572

ICCID

8675309



IMSI

EEN

AUDIO

ALL