

Special Service Message



NOTE: A Special Service Message is a formal communication issued by Jaguar and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Jaguar technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 76374 - 21MY and newer F-PACE intermittent loss of tail lamp turn signals

Models : F-Pace / X761

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Name :

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Category : Electrical

Symptom : 201000 Lighting Systems

Content : Issue:

- Clients report an intermittent fast flash from the turn signal indicator in the instrument cluster with no output from inner and outer tail lamps on the left and/or right side.
- Function returns after ignition cycle.
- Network Integrity Test will show one or both of the following DTC's in the BCM:
 - C111A-15 Right Stop Lamp - Circuit short to battery or open
 - C111B-15 Left Stop Lamp - Circuit short to battery or open
- A concern has been identified with the body side tail lamp assemblies which can result in intermittent loss of brake and directional indicator output from both body and tail gate lamps when in a faulted state resulting in the fast indicator in the instrument cluster and DTC's noted above.

Cause:

- Rear body side tail lamp software is subject to disruption when brake and directional Indicator are operated simultaneously resulting in the temporary fault conditions outlined above.
- Operating the Daytime Running Lamp (DRL) function in the rear lamps has been identified to inhibit this fault condition from occurring.

Action:

1. Inspect lamps for any sign of physical damage such as impact or water ingress that could impact performance. Repair and test as necessary.
2. If no immediate lamp concerns are identified, the following process should be followed:
 - Perform application BCM - SSM 76374 - Tail Lamp Turn Signal Fast Flash located under BCM Module tab in TOPIx.
 - Follow this application to complete a CCF change to enable DRL function for rear lamps followed by vehicle lock down sleep cycle.
 - Wake vehicle and road test to confirm DRL function is now active in rear tail lamps when in drive, neutral or reverse.
3. If fault conditions persist, further inspection of wiring integrity between BCM and tail lamps must be investigated. Repair and test as necessary.

Once CCF change has been completed and repair validated, the customer must be advised of change in rear lamp operation prior to release. Daytime Running Lamp function of the rear lamps will now be active whenever the vehicle is started and placed into Drive, Neutral or Reverse.

Please submit an EPQR on any vehicle where the CCF application has resolved the concern.