

Fifth Gen Cascadia CTP3 Global Streaming (DaaS) & CPC5 Password Protection

Issue Description Combination of CPC password protection & CTP3 global streaming causes CPC resets, which can impact ICU/CPC synchronization of odometer/time, leading to unexpected behavior of CPC features (PasSmart timer, etc)

Status & Details Script issues - CTP planned software release in mid-2026 contains script fixes

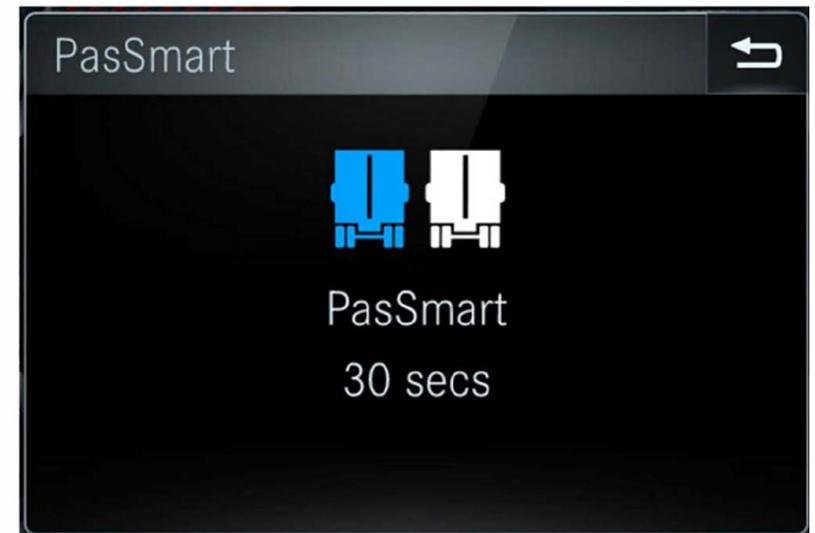
Field Action Options:

1. Ask customers to turn off or not sure password protection if they want data collection
2. Ask customers to not use data collection if they want password protection
3. Ask customers to temporarily turn off password protection, allow CTP update to active data collection, then turn password protection back on. Timing TBD.

Identifying Features 5th Gen Cascadia with CPC password protection & DaaS

Reference Documentation

Additional Information



03/09/2022

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