

Technical Service Bulletin

Topic	Lower and/or upper front suspension lever brushes- Warranty replacement guidelines
Market area	Bentley: worldwide (2WBE),China 796 VW Import Comp. Ltd (Vico), Beijing (6796)
Brand	Bentley
Transaction No.	2075041/3
Level	EH
Status	Released for publishing
Release date	Dec 10, 2025

New customer code

Object of complaint	Complaint type	Position
chassis -> damping\suspension regulation -> automatic level control system	functionality -> no function	
vehicle service -> vehicle diagnosis	service: process	
vehicle service -> inspection, maintenance -> performing a service	service: process -> with complaint confirmation	
vehicle service -> inspection, maintenance -> main inquiry	service: process -> with complaint confirmation	
chassis -> level control system, pitch and roll compensation	noises, vibrations	
chassis -> damping\suspension regulation	functionality	

Vehicle data

Bentayga Series

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
4V1*	2017	E		*	*	*
4V1*	2018	E		*	*	*
4V1*	2019	E		*	*	*
4V1*	2020	E		*	*	*
4V1*	2021	E		*	*	*
4V1*	2022	E		*	*	*
4V1*	2023	E		*	*	*
4V1*	2024	E		*	*	*

4V1*	2025	E		*	*	*
4V1*	2026	E		*	*	*
ZV1*	2023	E		*	*	*
ZV1*	2024	E		*	*	*
ZV1*	2025	E		*	*	*

Documents

Document name
master.xml



Figure 2



Figure 3



Should the bushes be in the condition shown in Figures 4, 5 or 6 - The bushes should be replaced as described within Rep.Gr 40



Figure 4

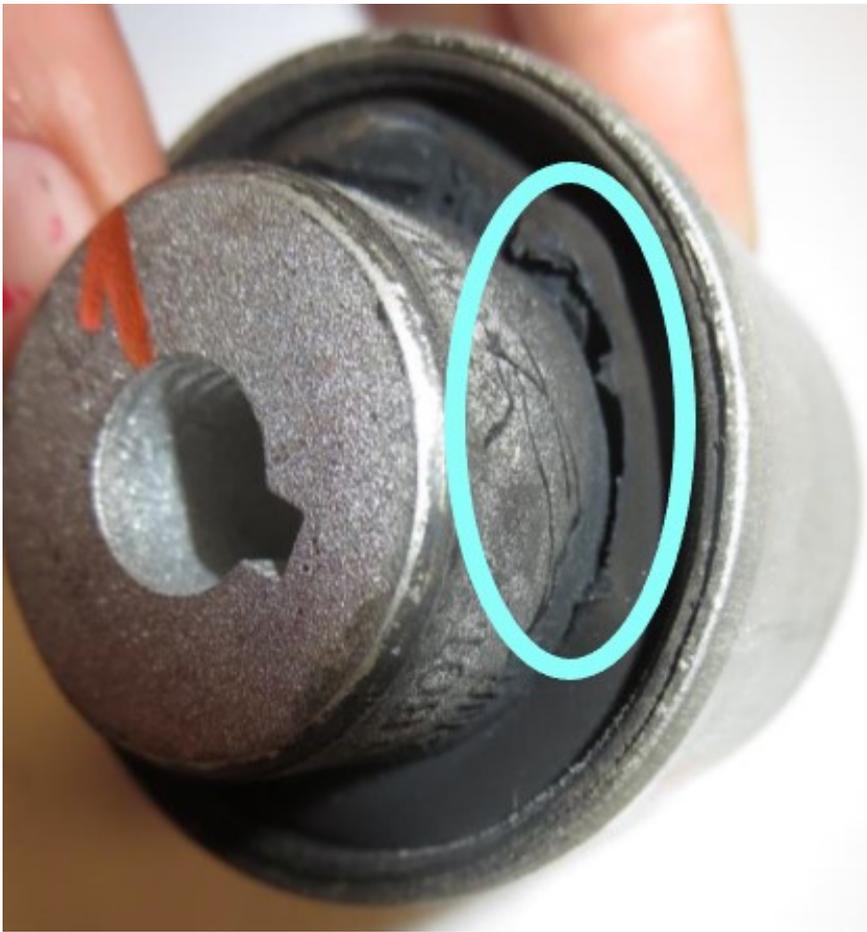


Figure 5



Figure 6



Please ensure photographs of all bushes (which require replacement) are attached to a non-technical DISS query. The warranty claim could be cancelled if the replacement criteria was not met

Or

A customer complaint was not received relating to suspension noise - bush wear or overall serviceable condition

Production Solution

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Service

Refer to the Technical background section of this TPI