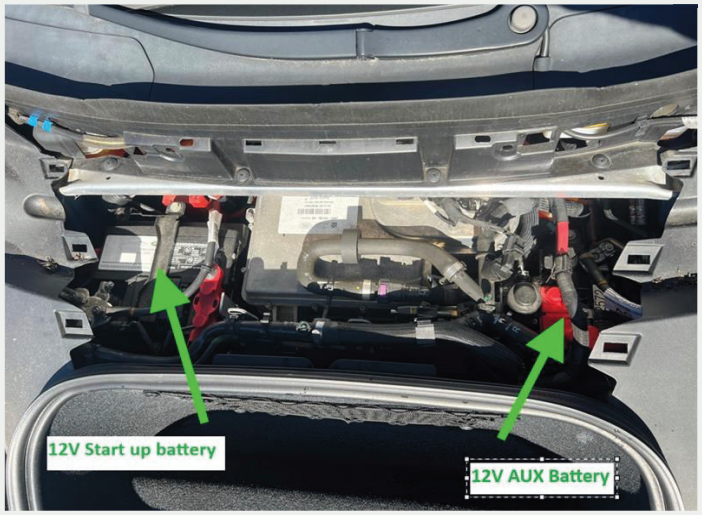
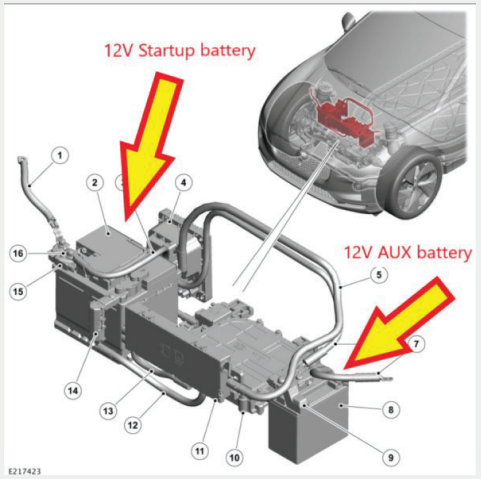
2019 I-PACE RECALL H514 VEHICLE MOBILITY ASSISTANCE

Jaguar
- 2019 I-PACE USA

Technician Voice:
- Vehicle unable to move and/or ignition not able to turn on.

Technical Description:
- 12 Volt batteries are flat/discharged.

Status:
- NO PARTS ARE TO BE REPLACED ON H514 VEHICLES
- Connect conventional battery 12V jump packs (not lithium ion jump packs) to both batteries (as shown in the illustrations). This should then enable the ignition to be turned on.
- If a problem still exists, please open a TA case so support can be given.
- Please refer to JLR Retailer Bulletin: 242502.036 "RECALLS H514/H536 FINAL REMEDY and REPURCHASE PROCESS"