



Timpte, Inc.
100 Timpte Parkway
David City, NE 68632
(402) 367-3056
www.timpte.com

December 2, 2025

IMPORTANT SERVICE NOTICE

This notice applies to your vehicle, VIN: _____

Dear Timpte Customer:

This notice is sent to you as the last known owner of record for the trailer with the Vehicle Identification Number shown above.

Timpte has decided to notify customers and assist in updating certain 2022 – 2026 TSEZ model trailers, commonly referred to as EZ-Load model trailers. We apologize for this situation and want to assure you that, with your assistance, we will support timely updating of your trailer. Our commitment, together with your contracted Timpte dealer, is to provide you with the highest level of service and support.

What is the issue?

The fender assemblies that were originally installed on the trailer with above referenced VIN may not achieve the desired level of performance under certain operating conditions. Specifically, the fasteners used to secure the fenders to the axle may become loose, causing the fender to vibrate. While owner/operators of Timpte EZ-Load trailers must check that each fender is securely fastened before each tow (ref. the Service & Maintenance section of the User Manual – EZ-Load Drop Deck Models – page 20), out of an abundance of caution, Timpte is updating the fender fasteners and associated installation procedures to minimize any potential for the fenders to become loose.

What will Timpte Do?

We recently updated the manner in which we fasten the trailer's fenders to the axle. Specifically, we have increased the size of the bolts to a 3/8 inch diameter, fine-thread fastener and we have updated numerous production process controls to ensure installation consistency. In consideration of this recent engineering and production change to Timpte's EZ-Load trailers, we are sending letters to the purchasers of these trailers that did not already have these updated components installed. In collaboration with your selected Timpte Customer Support Center ("CSC"), contracted dealer or authorized service center, Timpte will replace the fender mounting hardware free of charge, including the required parts and labor.

How long will it take?

The time needed for this repair is approximately four hours. However, due to service scheduling requirements your service location may need your trailer for a longer period of time.

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What should you do?

Call your Timpte CSC, contracted dealer or authorized service center and request a service appointment for the replacement of the fender fasteners. If you do not already have a servicing dealer, you may contact Timpte Warranty by phone (402) 367-3056 or email: Warranty@Timpte.com and they will help identify the nearest service location for you.

In accordance with The Federal Motor Carrier Safety Administration (49 CFR 396.13) and your trailer's owner's manual, thoroughly inspect the trailer to ensure it is in safe operating condition before operating the trailer. If fender attachment fasteners are missing, loose, or the fender is not completely secure, remove the fender or secure it by other means prior to traveling.

Timpte wants you to have these repairs completed on your trailer as soon as possible. As the trailer owner, you are responsible for making arrangements to have the work completed. Timpte can deny coverage for any damage that may result from the failure to have these repairs performed on a timely basis. Therefore, please have these repairs performed as soon as possible. This offer from Timpte is available through December 31, 2026.

What if you no longer own this trailer?

If you no longer own this vehicle, and have an address for the current owner, please forward this letter to the new owner or notify Timpte so we can do this on your behalf.

You received this notice because you are the last known owner of record. Our records are based primarily on state registration and title data, which indicate that you are the current owner.

Can we assist you further?

If you have any questions or concerns, please contact your Timpte CSC, contracted dealer or authorized service center as a primary contact. Otherwise, you may contact Timpte Warranty at Warranty@Timpte.com.

Thank you for your attention to this matter,

Timpte Warranty Department