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**FIELD SERVICE CAMPAIGN – 25108**

01 January 2026

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**SUBJECT:**

IC Bus™ Electric CE Series school bus Vehicle Control Unit (VCU) update

**MODELS INVOLVED:**

IC Bus™ Electric CE Series school bus

**DEFECT DESCRIPTION:**

Certain IC Bus™ Electric CE Series school buses may need to have the VCU calibrated to the latest calibration.

**ELIGIBILITY:**

This procedure applies ONLY to vehicles marked in the International® Service Portal<sup>SM</sup> with FSC 25108. Also complete any other open campaigns listed on the Service Portal at this time.

**TOOLS REQUIRED:**

Description	Tool Number
EZ-Tech® or Electronic Service Tool (EST) with Service Diagnostics Solutions (SDS) Software	N/A
Electric Vehicle “Y” Adapter Cable	08-801-01
Battery Charger 55 AMP	PSC550CC

**Table 1** Tools Information

**PARTS REQUIRED:**

No required parts.

## WORK INSTRUCTIONS

**WARNING!** To prevent personal injury and / or death, or damage to property, park vehicle on hard flat surface, turn the engine off, set the parking brake, and install wheel chocks to prevent the vehicle from moving in both directions.

**WARNING!** To prevent personal injury and / or death, always wear safe eye protection when performing vehicle maintenance.

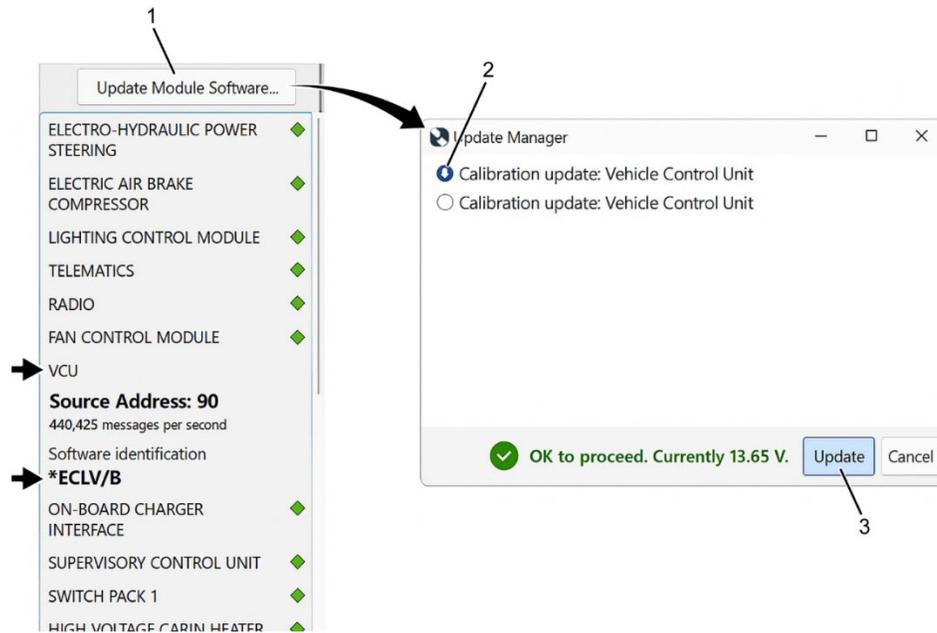
**WARNING!** To prevent personal injury and / or death, or damage to property, keep flames or sparks away from vehicle and do not smoke while servicing the vehicle's batteries. Batteries expel explosive gases.

**WARNING!** To prevent personal injury and / or death, wear and use approved high-voltage Personal Protective Equipment (PPE) when near a high-voltage electric vehicle. Inspect PPE before use. Do not use gloves or other PPE with expired dates, holes, cracks or damage. NEVER touch energized ORANGE high-voltage cables or high-voltage components without wearing approved high-voltage PPE.

**WARNING!** To prevent personal injury and / or death, or damage to property, read all information in the Safety Information and High-Voltage Safety sections of the service manual.

1. Turn ON 12V disconnect switch.
2. Turn ON high-voltage disconnect switch.
3. Park vehicle on a level surface.
4. Shift transmission into Park or Neutral and set parking brake.
5. Turn ignition to Key OFF position.
6. Install wheel chocks.
7. Connect battery charger / maintainer to vehicle battery.
8. Using Service Diagnostics Solutions (SDS), collect health report by selecting **Arrival in Health Report – Scan Checkpoint** box.

9. Clear inactive / previously active fault codes by selecting **Faults** button in action bar.
10. On the right-side vehicle panel, the current VCU calibration ID can be viewed by expanding the VCU module.
11. If an updated calibration is available, the Update Module Software Button at the top-right panel will be available.



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**Figure 1. SDS Update VCU**

1. Update module software button
2. Calibration update
3. Update

12. Select Update Module Software (Figure 1, Item 1).
13. Select the Calibration update (Figure 1, Item 2).
14. Select Update (Figure 1, Item 3).
15. Follow all on-screen instructions.
16. After updating the calibration, clear all fault codes and cycle the ignition key.

17. Disconnect interface connector from diagnostic port.
18. Disconnect battery charger / maintainer from vehicle battery.
19. Close and latch hood.
20. Remove wheel chocks.

## LABOR INFORMATION

Operation number must appear on all claims.

Operation Number	Description	Time
A40-25108-1	Update VCU Calibration	0.3 hrs

**Table 2** Labor Information

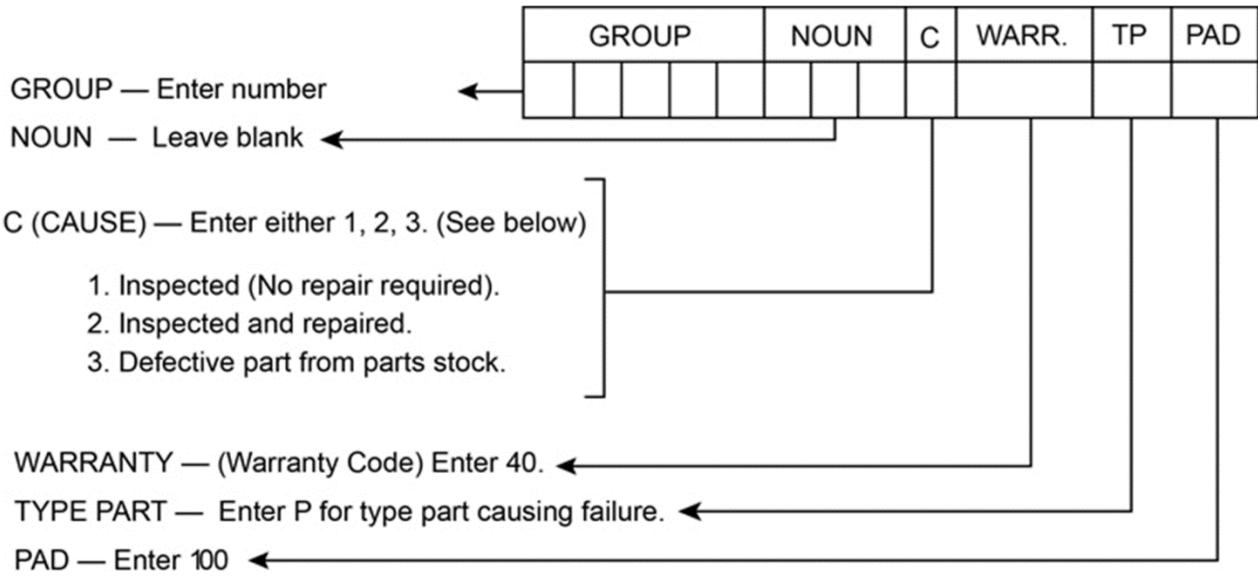
## WARRANTY CLAIMS

Warranty claim expense is to be charged to Warranty. Claims are to be submitted in the normal manner, making reference to Field Service Campaign 25108.

Section 7 of the Warranty Policy and Procedures Manual contains further information related to the submission and processing of AFC / Recall claims.

As with all claim submissions, items acquired locally must be submitted in the “Other Charges” tab. The cost of any bulk items (such as a bag of cable tie straps, roll of wire, barrel of oil, or tube of silicone) should be prorated for the cost of the individual pieces / amount used during each repair.

To make sure this important improvement is made in a timely manner, all claims for 25108 activity must be submitted by 01 January 2026 or within the normal warranty period for the component repaired, if after 01 January 2028.



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