

# V O L V O

## Volvo Car USA LLC

## Technical Journal

Technical Journal Title Won't Go To Drive Mode After Engine Remote Start (ERS)		Ref. No. TJ 37083.5.1	
Issuer (Dept.) Technical Service		Issue Date 12/17/25	Status Date 12/18/25
Car Market United States and Canada	Partner 3 US 7510 Volvo Car USA	Function Group 3300	
Function Description Starting system		Page Page 1 of 2	

Rows beginning with \* are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

### Attachment

File Name	File Size
<a href="#">TJ_37083_1</a>	16.161 MB

### DESCRIPTION:

\* Service section updated.

If a customer experiences the vehicle not going into Driving Mode when they have used the ERS function in Volvo Cars App, please follow advice under "Service".

ERS = Engine Remote Start

### CSC Customer Symptom Codes

Code	Description
AA	Starting/Engine does not start/Engine turns
EF	Engine Remote Start (ERS)/Does not work
JG	Volvo On Call/Other Volvo On Call problems

### DTC Diagnostic Trouble Codes

### Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
224	L1	BL1KERS					2025-2026		-	202417-202517
227	L1	BL1KERS					2025-2026		-	202417-202517
236	06	B06KERS					2025-2026		-	202417-202517
238	06	B06KERS					2025-2026		-	202417-202517
238	M1	BM1KERS					2025-2026		-	202417-202517
246	06	B06KERS					2025-2026		-	202417-202517
246	M1	BM1KERS					2025-2026		-	202417-202517

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Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
256	06	B06KERS					2025-2026		-	202417-202517
256	M1	BM1KERS					2025-2026		-	202417-202517
536	K9	BK9KERS					2025-2026		-	202417-202517
536	L1	BL1KERS					2025-2026		-	202417-202517

### SERVICE:

\*A software solution has been introduced with version 4.2.13; perform a software upgrade according to TJ 31543.

**\*Note:** After a VIDA connection, the vehicle must be driven at least 20mph, then locked and allowed to sleep for at least 10 minutes before Engine Remote Start will start functioning.

### \*Warranty claim info:

To get a warranty claim accepted for a job described in this TJ, use the corresponding VST OP number stated in this TJ.

Please note that fault tracing is not eligible for separate reimbursement under this TJ. Any fault tracing VST operation numbers will be rejected.

Note that the TJ number must be stated in the repair order text.

### VST Operation Number

VST Operation Number	Description
98821-3	Software download acc. to TJ

### VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use the concern area "Vehicle Report" and sub concern area "Support Needed", use function group 3300.

**This TJ has one video attachment.**