

V O L V O

Volvo Car USA LLC

Technical Journal

Technical Journal Title RTTI Not Working, Sensus Connect (Traffic Information)		Ref. No. TJ 37536.1.0	
Issuer (Dept.) Technical Service		Issue Date 12/4/25	Status Date 12/10/25
Car Market United States and Canada	Partner 3 US 7510 Volvo Car USA	Function Group 3900	
Function Description Media, navigation and communication		Page Page 1 of 2	

DESCRIPTION:

If the Real Time Traffic Information (RTTI) does not work in Sensus Connect vehicle, follow advice under "Service".

This Technical Journal is only valid for vehicles with VDN: **VI07** TRAFFIC INFORMATION RTTI + TMC P

CSC Customer Symptom Codes

Code	Description
7N	Navigation/Other navigation problems
EO	Navigation/Does not work
HP	Navigation/Navigation system gives incorrect directions
IC	Navigation/Updates of information slow/does not work
25	Visual driver information/Traffic information: Does not work

DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
124							2015-2016		-	201420-201614
134							2014-2019		-	201346-201824
136							2015-2016		-	201420-201619
137							2016-2019		-	201524-201824
138							2014-2020		-	201345-201917
155							2014-2019		-	201346-201824
156							2014-2018		-	201346-201746

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SERVICE:

Do not perform any repairs or fault tracing for this symptom.

There is a certificate-related issue in the current map version. A new version with the fix is scheduled for release latest by the end of December 2025.

Once the updated map becomes available, instruct the customer to download it from the Volvo Cars Support site and install it in the vehicle.

Warranty claim info:

No warranty claim is accepted for this TJ.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support needed", use function group 3900.