

Welcome!

Lead Inbox

RECALL - FST Motor Controller - SV-RCL-025-021 - 12/19/2025

Attention Dealers:

Zero Motorcycles has determined that the FST-platform motorcycles listed below can experience higher resistance at the motor controller bus bar joint (internal), causing an over-voltage event. The over-voltage can cause the Mid Pack Protection Unit (MPPU) to fail open and cause an unexpected loss of propulsion while riding. A loss of forward propulsion can increase the risk of a crash.

It was discovered that the motor controller supplier used non-phosphate coated fasteners at the internal bus bar joints. These fasteners have different frictional characteristics, reducing the pre-load at the joint and creating higher-resistance bus bar connections.

It is a violation of Federal law for you to deliver any new motorcycle in your inventory that is affected by this recall until the remedy is completed. You may sell an affected motorcycle, but you may not deliver it prior to the remedy being completed. In addition, Zero Motorcycles urges each dealer to repair any previously owned motorcycles that are in its inventory prior to resale to a consumer.

Currently, all affected motorcycles in North America have been retailed to end customers. Please be ready to assist these customers with repairs.

The service recall bulletin for this action can be found in the 2025 Dealer Binders for both the US and Canada numbered SV-RCL-025-021.

Damage In Transit Process	Customer Ser...	Medium	11/12/2024
Y23 Free Flooring Extension for Qualified Dealers	Sales	High	9/12/2024
EW - Maximize Your Ride Sales Programs for USA and C...	Sales	High	9/3/2024