

Technical Journal

TITLE:

Polestar emblem in front bumper, poor fit

REF NO: TJ 37113.2.0	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7515 Polestar		ISSUE DATE: 2025-12-02	STATUS DATE: 2025-12-11
FUNC GROUP: 8412	FUNC DESC: Emblem	Page 1 of 14	

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

Attachment

File Name	File Size
TJI-530080-1_1_0_en-US.pdf	4.7096 MB
TJ_37113_1.pdf	0.2027 MB

DESCRIPTION:

If the Polestar emblem in the front bumper is not in the correct position, follow advice under “Service”.

CSC Customer Symptom Codes

Code	Description
M3	Exterior trim/components/Moldings, trim loose
M4	Exterior trim/components/Moldings, trim poorly aligned or fit
M5	Exterior trim/components/Other trim problems

DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
814							2023-9999		-	202344-999952

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SERVICE:

If the Polestar emblem in the front bumper is not in the correct position and it has been established that the bracket inside the bumper holding the emblem is loose according to attachment "TJ_37113_1.pdf", follow the attached repair method "TJI-530080-1_1_0_en-US.pdf".

Repair material to be used:

Primer: Würth REPLAST plastic primer, part number 08935002.

* Adhesive: Würth REPLAST Plastic adhesive 2C, fast curing 90 seconds, part number 0893500042.

Warranty claim info:

To get a warranty claim accepted for a job described in this TJ, use the corresponding VST OP number stated in this TJ.

Note that the TJ number must be stated in the repair order text.

VST Operation Number

VST Operation Number	Description
86103-2	Cover bumper front remove/ install
99922-2	General Reimbursement acc. to TJ

LABOR TIME:

Labor time subject to change without notice.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report Polestar" and sub concern area "Support not needed Polestar", use function group 8412.

To view TJ attachments continue to next page. This TJ has two attachments.

TJ 37113





Volvo Car Customer Service

TJ Instruction VCC-530080-1

Title	Cover bumper front	Page	1 (11)
Action		Operation number:	86103-2 99922-2

Issue	Date	Reason
1	2024-10	First issue

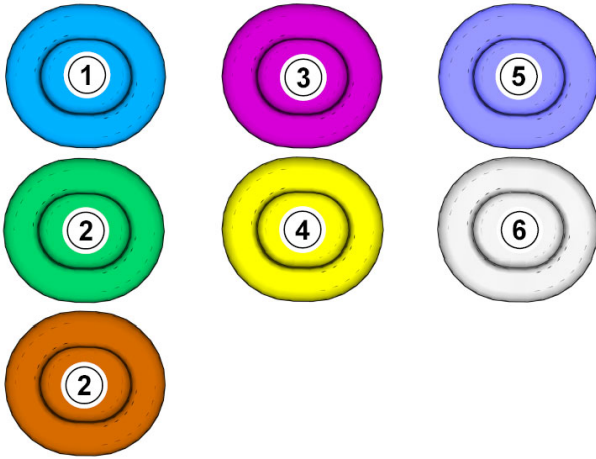
Affected vehicles

Model year	Model
2023, 2024, 2025	Polestar 4

Special tools

Description	Part No.
Clip tool	981 4187

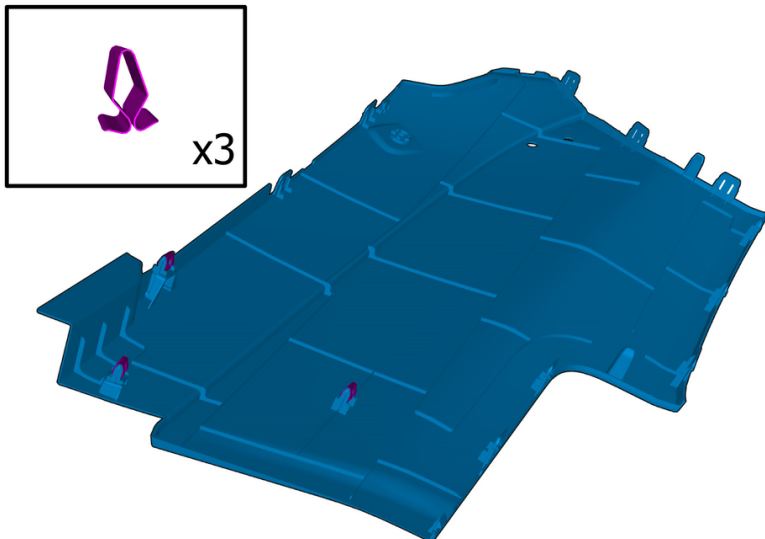
Color symbols



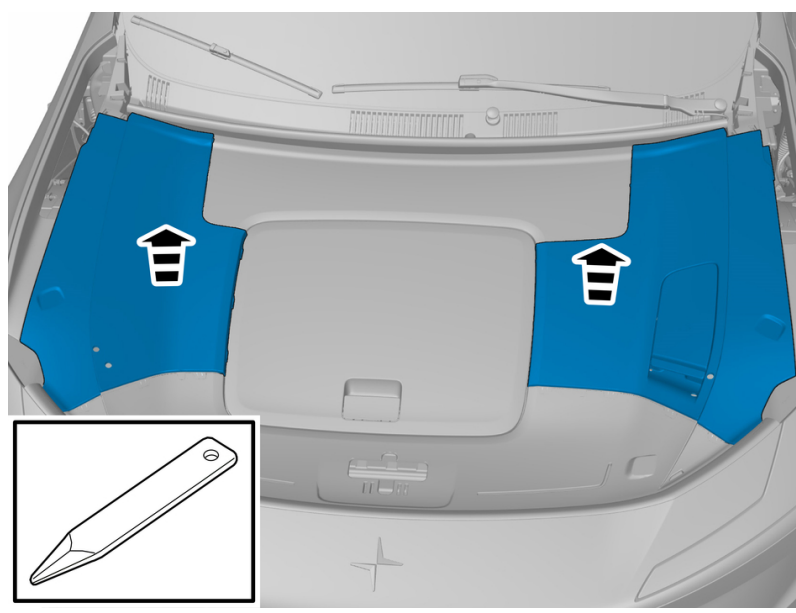
Note! This colour chart displays (in colour print and electronic version) the importance of the different colours used in the images of the method steps.

- 1 . Used for focused component, the component with which you will do something.
- 2 . Used as extra colors when you need to show or differentiate additional parts.
- 3 . Used for attachments that are to be removed/installed. May be screws, clips, connectors, etc.
- 4 . Used when the component is not fully removed from the vehicle but only hung to the side.
- 5 . Used for standard tools and special tools.
- 6 . Used as background color for vehicle components.

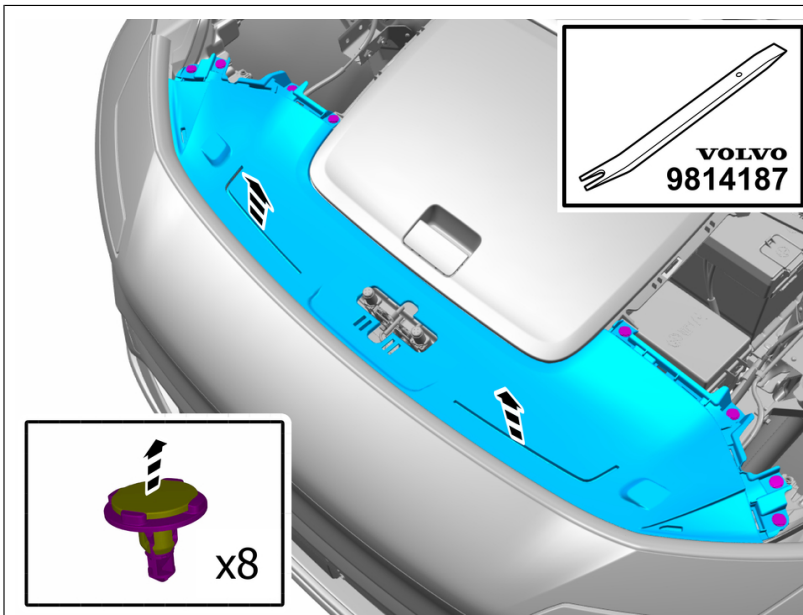
Removal



Note! The graphic shows the back of the component before removal.



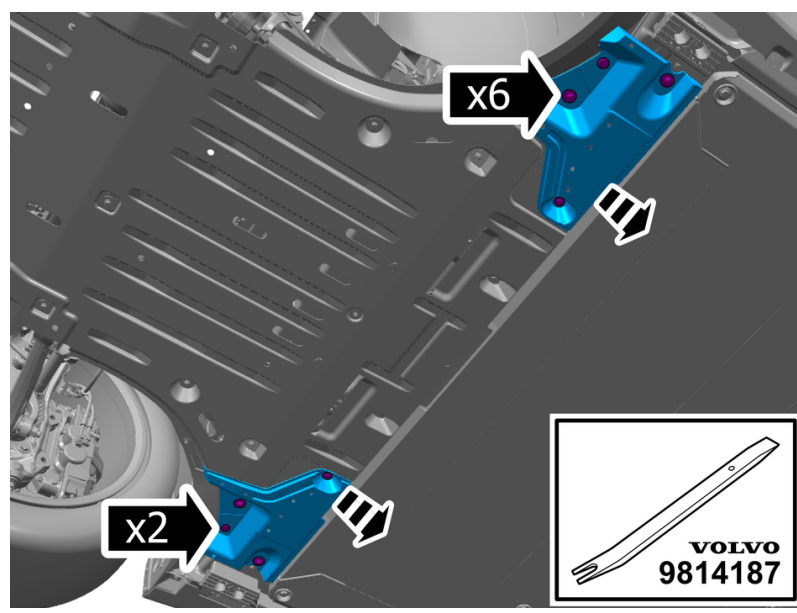
Remove the marked part.



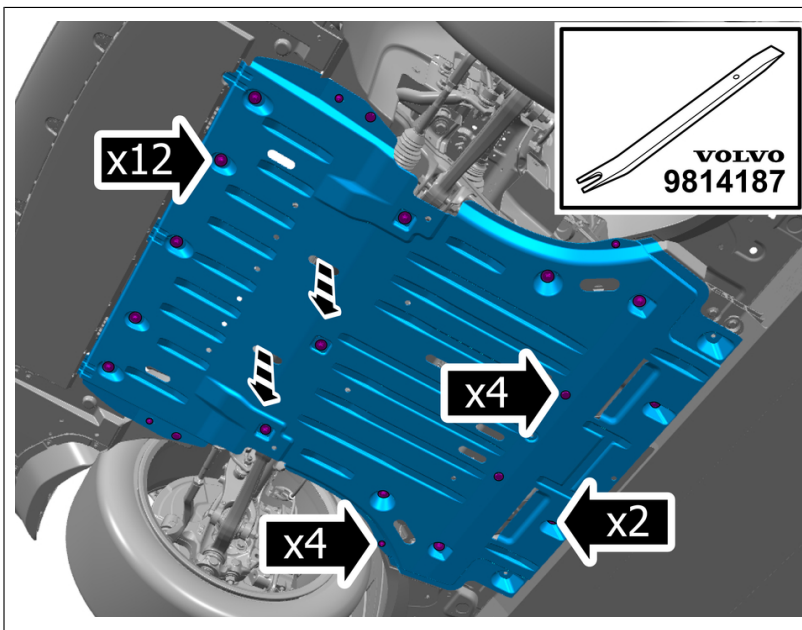
Loosen the clips.

Remove the marked part.

Special Tool: T9814187, Clip tool

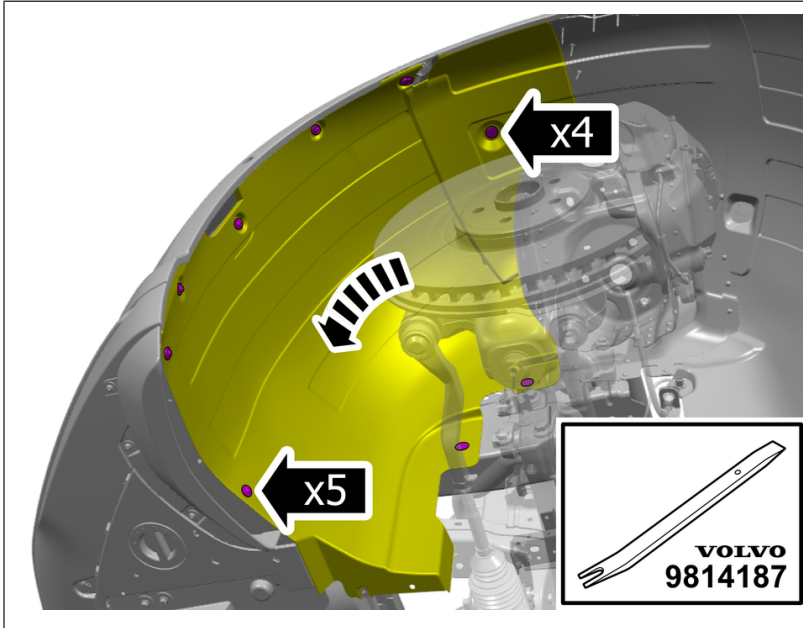


Loosen the clips.
 Special Tool: T9814187, Clip tool
 Remove the marked part.

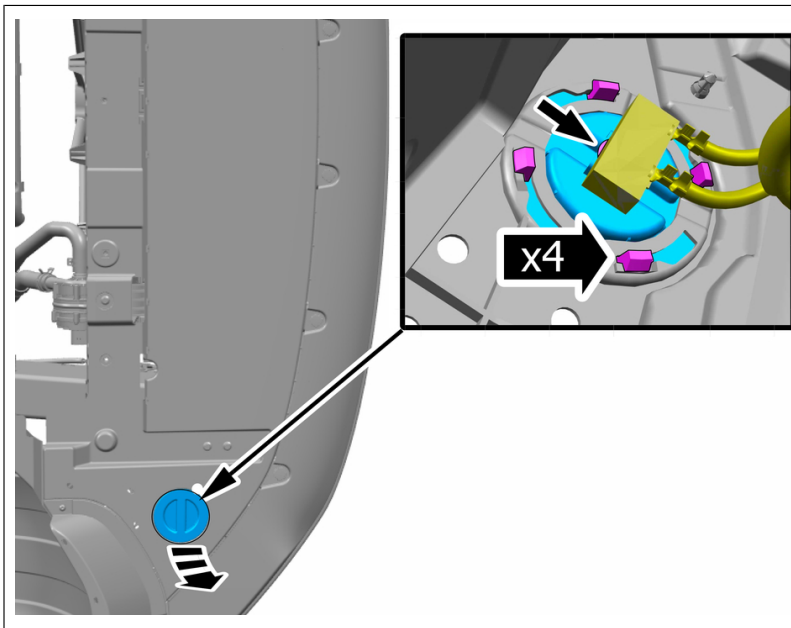


Remove the screws.
 Loosen the clips.
 Special Tool: T9814187, Clip tool
 Remove the marked part.

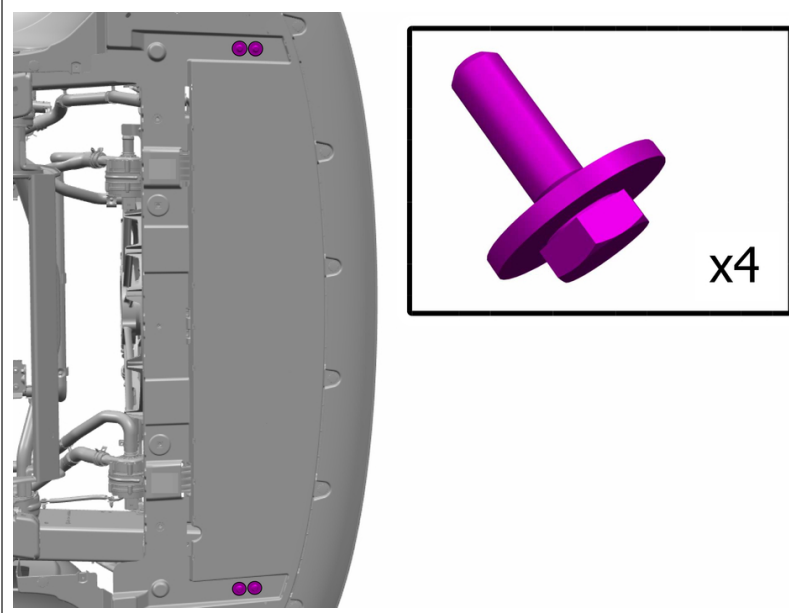
Remove front wheels , refer to:
 Removal, replacement and installation
 7 - Springs and wheels
 77 - Wheels, tyres
 770 - complete wheels



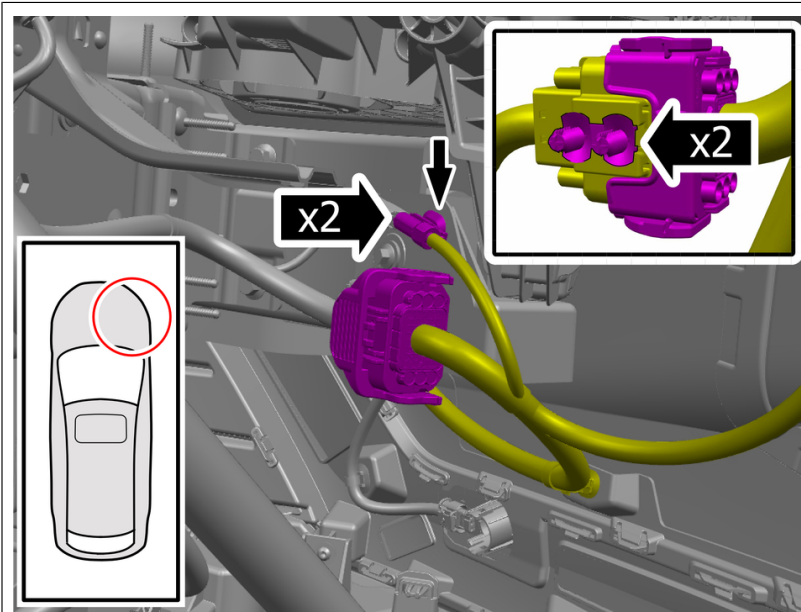
Remove the screws.
Loosen the clips.
Fold marked part aside.
On both sides.
Special Tool: T9814187, Clip tool



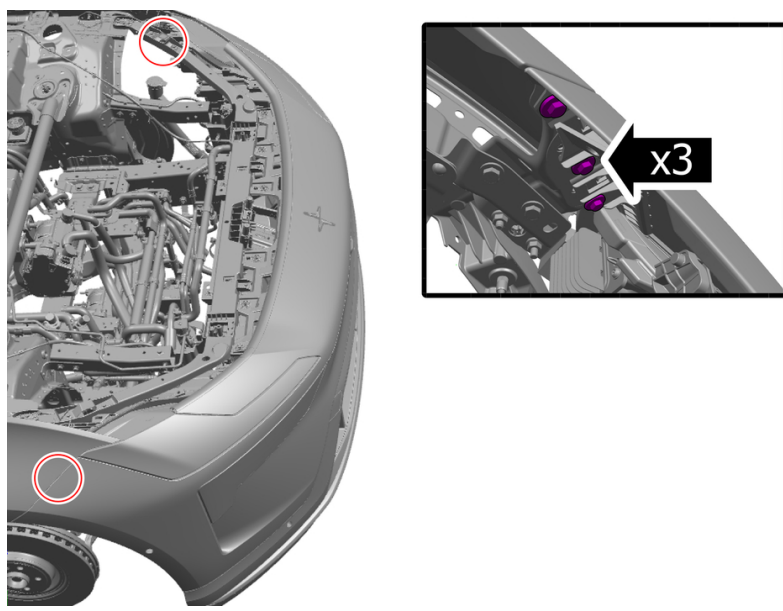
Release the catches.
Unhook the cable harness clips.
Remove the marked part.



Remove the screws.



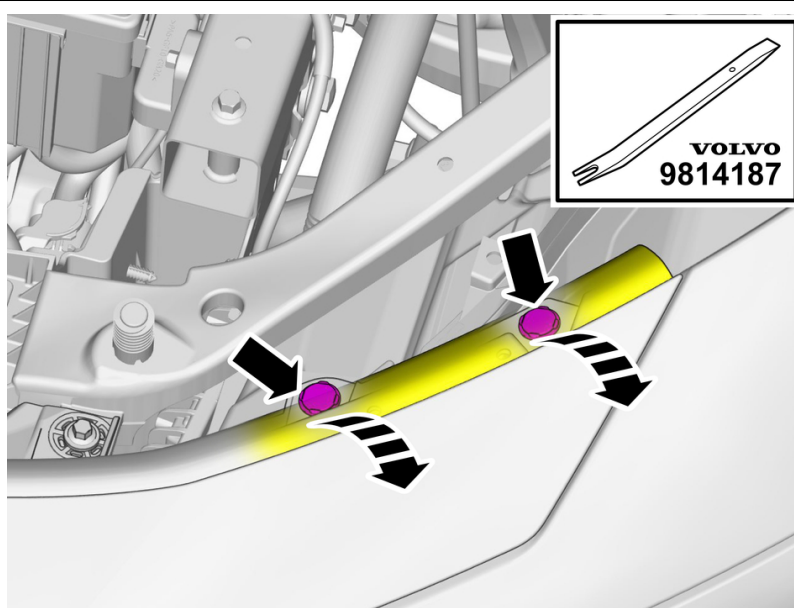
Release the catches.
Disconnect the connectors.
Fold the cable harness aside.



Remove the screws.
On both sides.

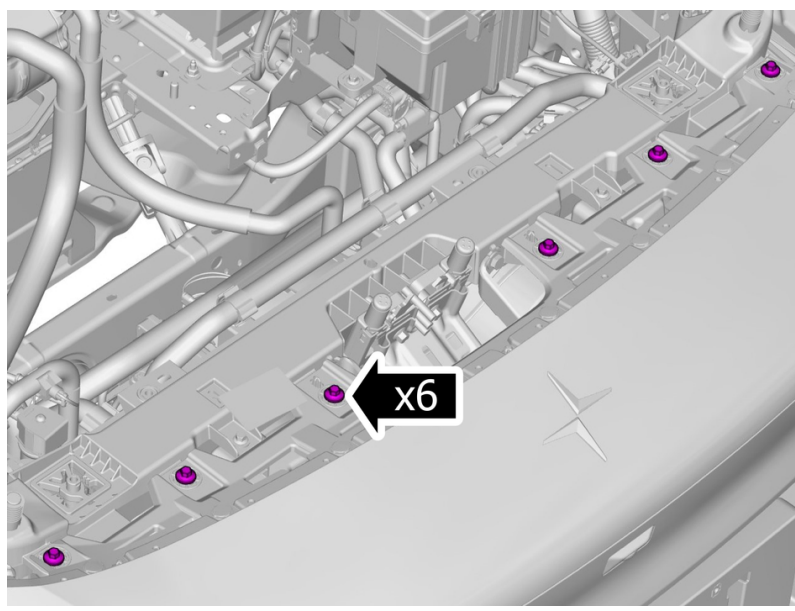
Torque:

M5 , 5 Nm

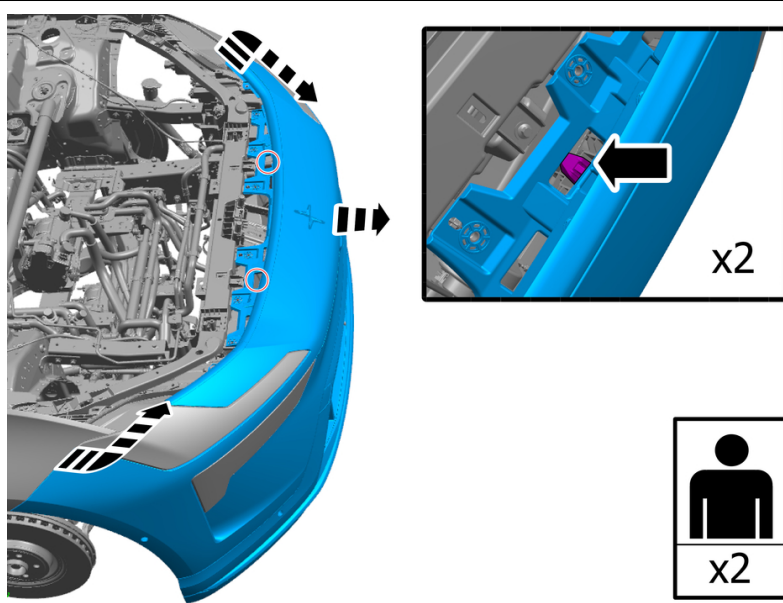


Fold marked part aside.
Remove the clip.
Repeat on the other side.

Special Tool: T9814187, Clip tool



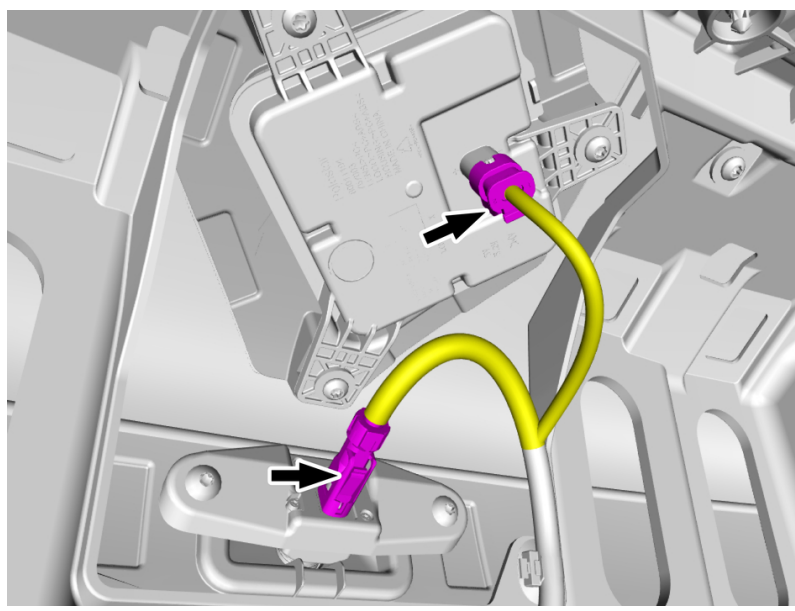
Remove the screws.



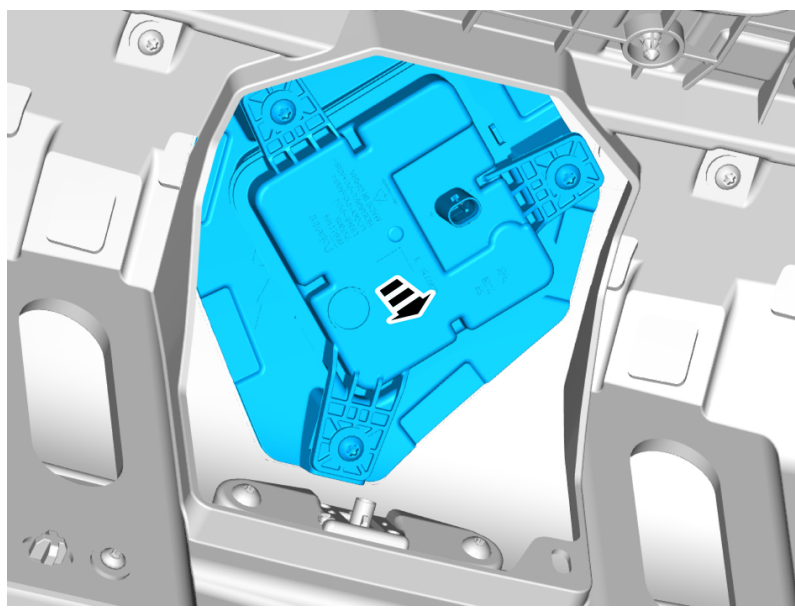
Caution! Make sure that the sharp edge does not damage the surrounding component.

Note! This step requires the aid of another technician.

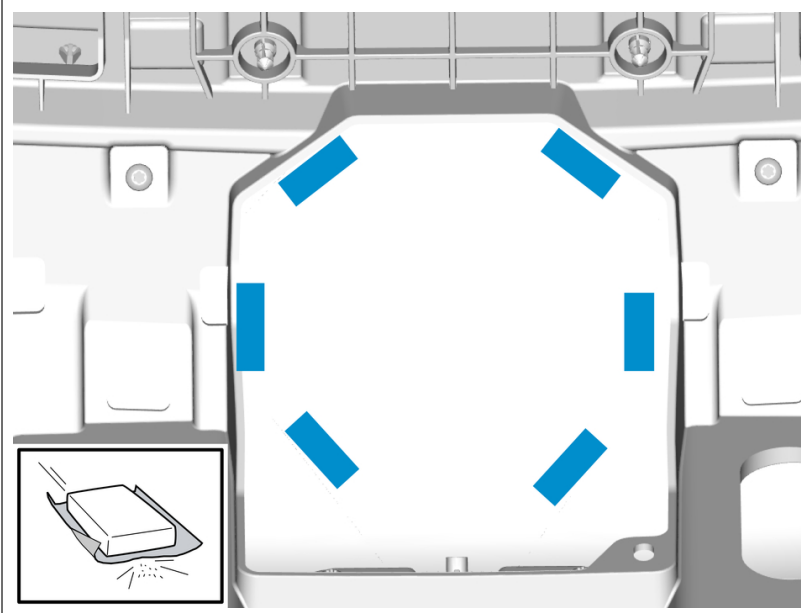
Release the catches.
Remove the marked part.



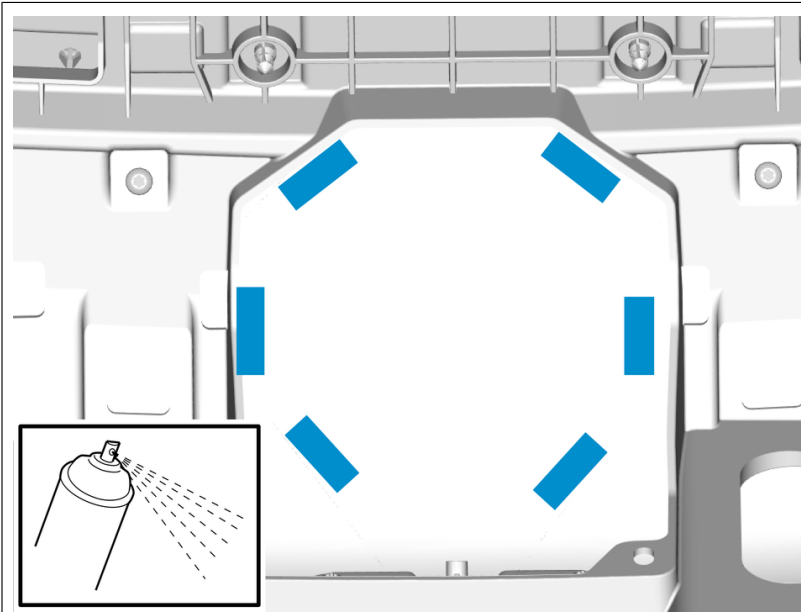
Disconnect the connectors.



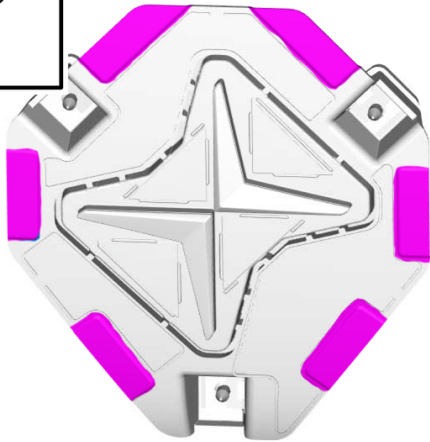
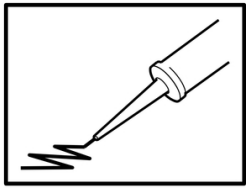
Remove the marked part.



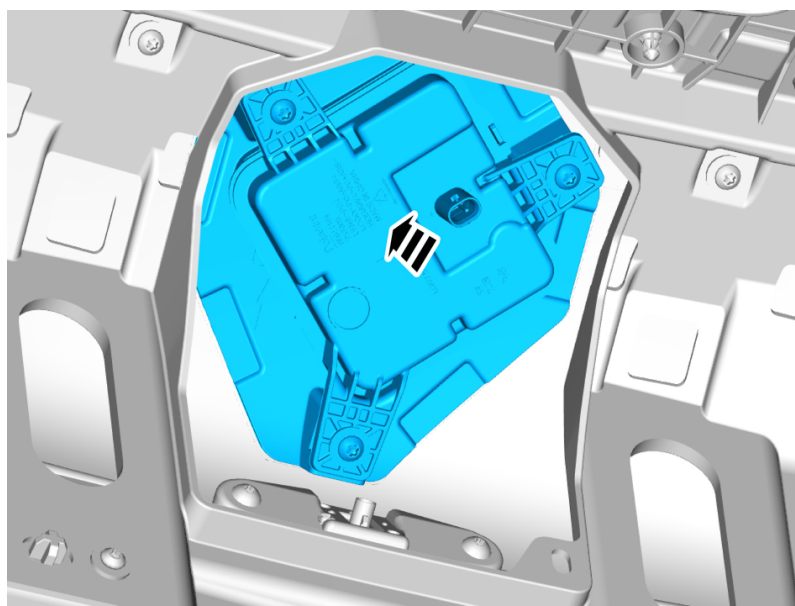
Grind off excess glue to the paint level.



Apply a thin layer of primer.



Caution! Apply the adhesive carefully as illustrated.



Caution! Make sure that equal pressure is applied to the full length of the component.

Installation

Reinstall the removed parts in reverse order.