



## **SSM 54453 2025 Bronco - 7 Speaker Audio System - Intermittent No Audio**

Some 2025 Bronco vehicles equipped with a 7-speaker audio system (minor feature code IDBAL) may exhibit an intermittent no audio condition. To confirm a vehicle is built with a certain minor feature code, review the build information by clicking "Additional Information" under Vehicle ID Tab > Vehicle Information, or double-clicking the vehicle identification number (VIN) in the upper left corner on Professional Technician System (PTS). To correct this condition, disconnect the negative battery cable and wait two minutes before reconnecting to temporarily restore audio. Inform the customers that they can continue to drive the vehicle and engineering is currently working on a solution for this condition that is expected in Q2 2026. Continue to monitor PTS for additional information and schedule service appointments for customers once the repair becomes available.