



To: All Subaru Retailers
From: Subaru of America, Inc. – Service Quality
Date: December 19, 2025
Re: *WRG-25 Rear Gate Stay Bracket 2026 Forester Safety Recall and Stop Sale – Stop Sale Procedure*

We are happy to provide repair procedure information for the 2026 Forester vehicles in retailer inventory affected by the WRG-25 Rear Gate Stay Bracket Stop Sale.

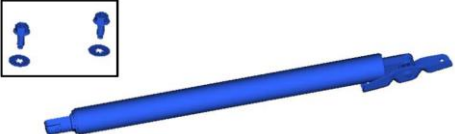
The WRG-25 recall status for the 2026 Forester models included in the stop sale are currently in an “Open” status, with the remaining affected vehicles in an “Open-Remedy not yet available status”. Retailers should use the service procedure included at the end of this message to address in-stock stop sale units only. **Coverage must be confirmed by using the Vehicle Coverage Inquiry function on subarunet.com prior to repair.**

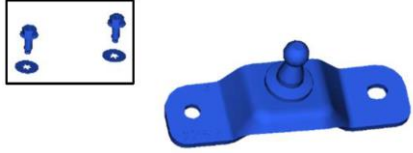
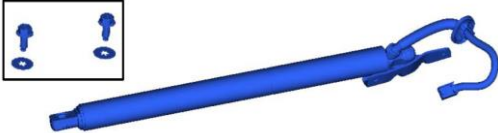

The repair procedure outlined below is meant **only for stop sale vehicles in retailer inventory**. We will provide additional information for the remaining vehicles affected in the coming weeks. Please be sure to review the service procedure in its entirety. Once we have sufficient parts available, the VIN status for the remaining recall population will be updated to allow repairs to begin. Retailers will be notified when this update occurs.

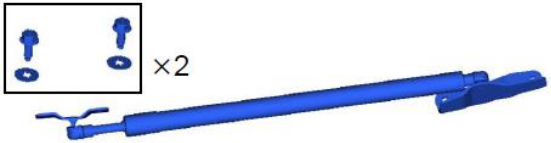
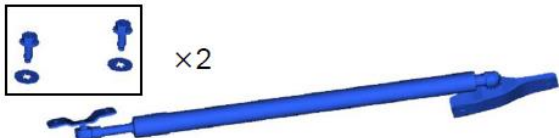
STOP SALE SERVICE PROCEDURE INFORMATION

IMPORTANT: The repair procedure outlined below is meant **only for stop sale vehicles in retailer inventory**. We will communicate additional information for the remaining affected vehicles in the coming weeks.

PART INFORMATION:

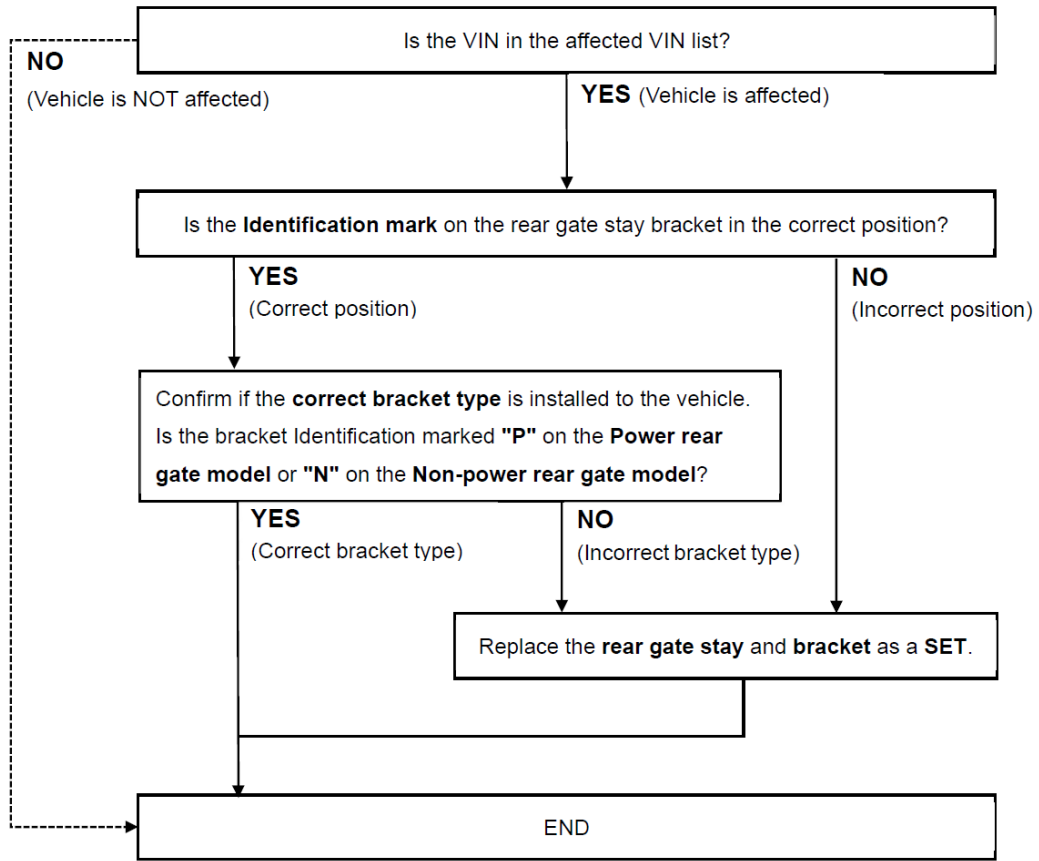
Power Rear Gate Model			
Part Description	Part Number	Qty.	Image
Drive Unit AY C BRH Power Gate Stay(Right Side)	63320SL00A	1	

Drive Unit AY BKTRH Power Gate Stay Bracket(Right Side)	63320SL02A	1	
Drive Unit AY (Left Side)	63320SL01A	1	
Drive Unit AY BKT LH(Left Side)	63320SL03A	1	

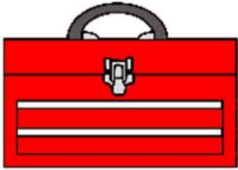

Non-power Rear Gate Model			
Part Description	Part Number	Qty.	Image
Stay Assy RG RH(Right side)	63269SL100	1	 ×2
Stay Assy RG LH(Left side)	63269SL110	1	 ×2

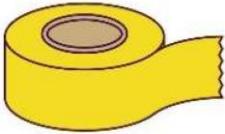

NOTE: In rare instances when the technician follows the repair procedure outlined in this bulletin and the vehicle requires replacement of the stay and bracket on one or both sides, the retailer should submit an order for the parts as needed and include the last eight characters of the VIN in the PO field. These parts are on hold, and all orders will be reviewed prior to the part being released. Failure to order the parts correctly and not include the last 8 characters of the VIN in the PO field will directly result in your order being cancelled.

SERVICE PROCEDURE FLOW CHART:



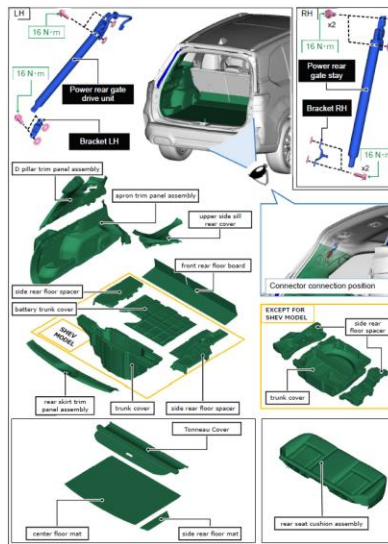
REQUIRED TOOLS & MATERIALS:

Description	Image	Details
General hand tools		
Torque wrench		Required for torquing hardware

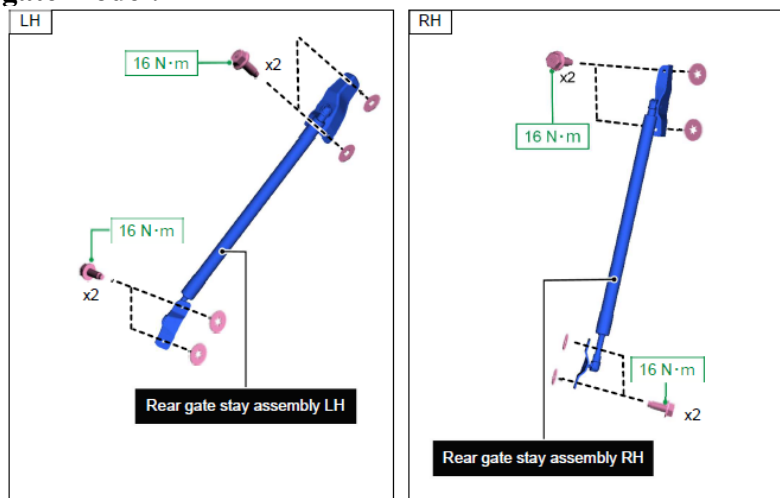
Protective Tape		Protect parts
Support Stand		To support the rear gate

COMPONENT CONFIGURATION:

Power rear gate model:



Non-power rear gate model:



SERVICE PROCEDURE / INFORMATION:

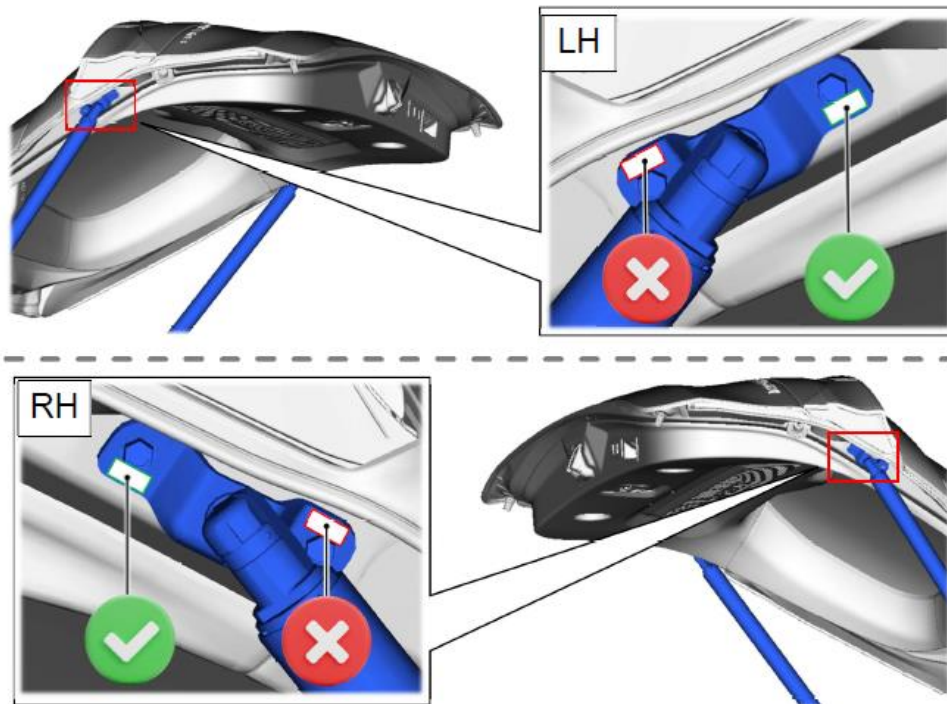
Inspection Procedure

Step 1) Open rear gate, inspect the location of the bracket identification mark.

Is the mark at the top of the bracket with the gate open?

Yes – Go to step 2.

No – Go to replacement procedure for the applicable rear gate model.

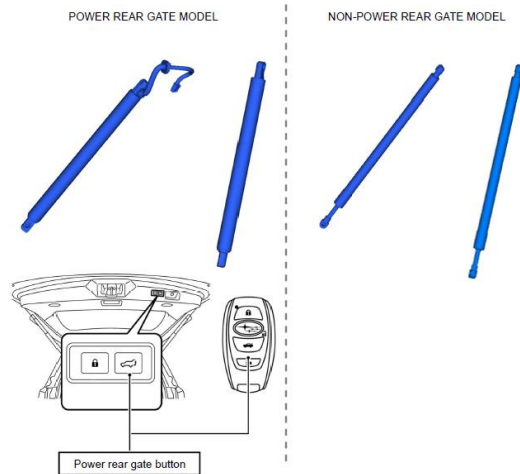


Step 2) Inspect the rear gate stays.

Are they the correct stays for the rear gate model?

Yes – Go to step 3.

No - Go to replacement procedure for the applicable rear gate model.



Step 3) Inspect rear gate stay bracket identification mark to ensure it is correct for rear gate model.

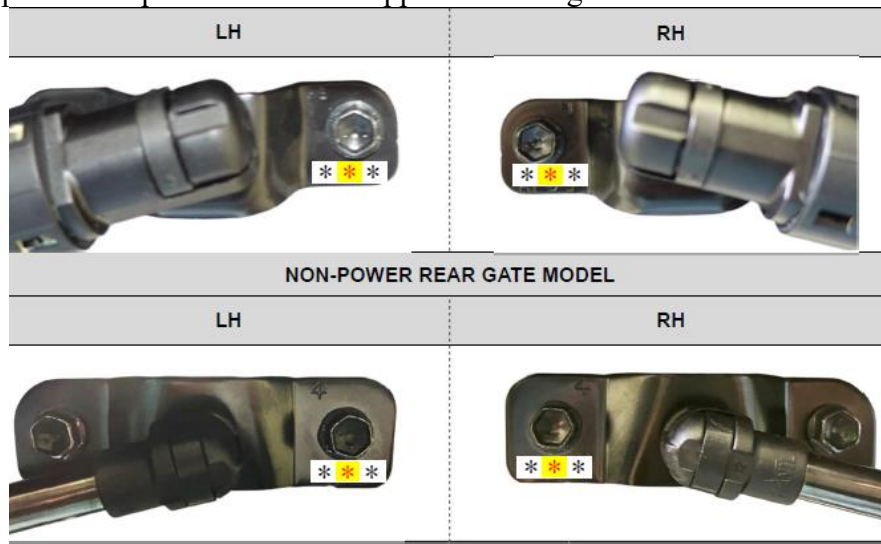
Check the middle digit of the identification mark:

- **P** = Power gate models
- **N** = Non-power gate models

Is the middle digit correct on both rear gate stay brackets?

Yes – Inspection is complete no repair is necessary.

No – Go to replacement procedure for the applicable rear gate model.



Replacement of power rear gate drive unit and/or stay procedure.

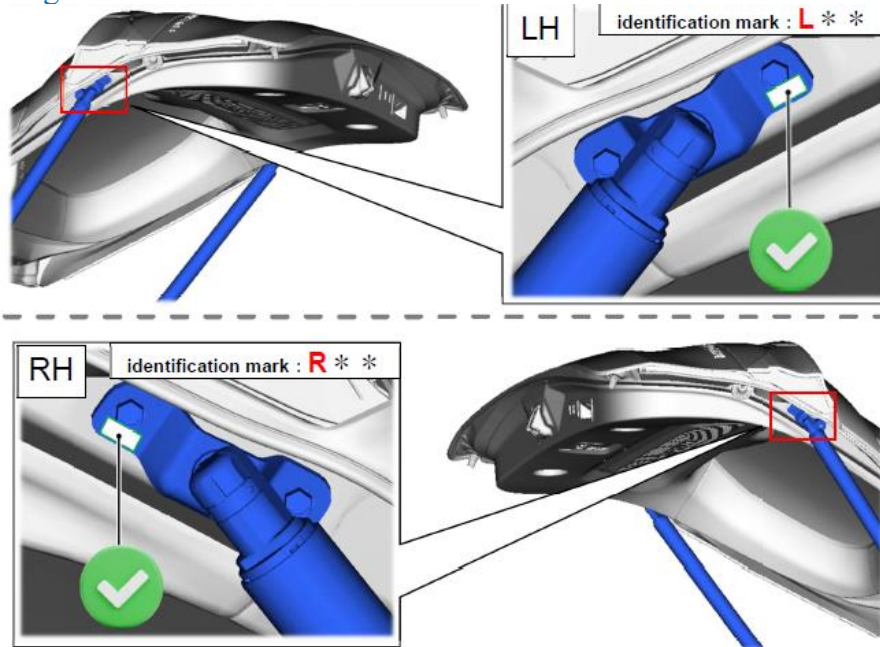
Important: If either part fails the inspection, both the bracket and stay, or the bracket and drive unit, must be replaced.

Step 1) Remove power rear gate drive unit assembly or power rear gate stay according to the service manual.

Refer to STIS: Body & Electrical/WIRING SYSTEM> POWER REAR GATE SYSTEM

Step 2) Install the bracket onto the rear gate on the appropriate side with the indication marks on the top.

Note: The first digit of the identification mark identifies the side it needs to be installed.

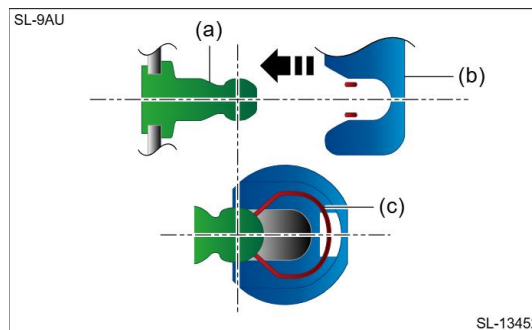


Step 3) Install drive unit assembly and/or stay on the body of the vehicle.

Step 4) Attach drive unit assembly and/or stay onto bracket installed on the rear gate.

Caution:

- **Insert the socket of the power rear gate drive unit straight into the ball joint section of the bracket.**
- **Check that the power rear gate drive unit is engaged with the ball joint portion and cannot be removed.**



Step 5) Torque the drive unit assembly and/or stay bolts on the rear gate panel side.

Tightening torque:

- **VINs starting with JF2: 13 N·m (1.3 kgf·m, 9.6 ft·lb)**

- VINs starting with 4S4: 16 N·m (1.6 kgf·m, 11.8 ft·lb)

Step 6) Torque the drive unit assembly and/or stay bolts on the vehicle body side.

Tightening torque:

- VINs starting with JF2: 13 N·m (1.3 kgf·m, 9.6 ft·lb)
- VINs starting with 4S4: 16 N·m (1.6 kgf·m, 11.8 ft·lb)

Step 7) Align the arrow on the harness grommet with the alignment mark on the vehicle body side and install the harness grommet and connect the connector.

Replacement of non-power rear gate stays.

Install rear gate stays as per the applicable service manual.

Refer to STIS: Body & Electrical/WIRING SYSTEM> EXTERIOR BODY PANELS> Rear Gate> INSTALLATION> REAR GATE DAMPER STAY

CLAIM REIMBURSEMENT AND ENTRY PROCEDURES:

Credit to perform this recall will be based on properly completed repair order information. Retailers may submit claims through Subarunet.com.

Power Rear Gate Model			
Labor Description	Labor Operation #	Labor Time	Fail Code
INSPECTION OF REAR GATE STAY & BRACKET	B100-380	.2	WRG-25
REPLACEMENT OF DRIVE UNIT ASSEMBLY PRG (LH)	C100-963	.7	
REPLACEMENT OF PRG STAY ASSY (RH)	C100-982	.3	

Non-power Rear Gate Model			
Labor Description	Labor Operation #	Labor Time	Fail Code
INSPECTION OF REAR GATE STAY & BRACKET	B100-380	.2	WRG-25
REPLACEMENT OF REAR GATE STAY (ONE SIDE)	C100-381	.3	
REPLACEMENT OF BOTH REAR GATE STAYS	C100-384	.4	