

- ATTENTION:**
- GENERAL MANAGER
  - PARTS MANAGER
  - CLAIMS PERSONNEL
  - SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.


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QUALITY DRIVEN® SERVICE

## SERVICE BULLETIN

**APPLICABILITY:** 2019-25MY Ascent **NUMBER:** 05-95-25  
**SUBJECT:** Front Axle Hub / Design Change **DATE:** 12/08/25

**INTRODUCTION:**

This bulletin announces availability of new front wheel hub assemblies incorporating bearing surfaces having increased resistance to imperfections resulting from shock loads. Excessive shock loads can occur when hitting a significant imperfection in the road surface (e.g. large pothole or expansion joint). If the bearing surface is affected, a growling -type sound may become audible when the vehicle is in motion.

**PRODUCTION CHANGE INFORMATION:**

The new front wheel hubs were incorporated into production, as shown in the table below:

Model	Starting VIN
Ascent	4S4WMADD3S3446299

**PART INFORMATION:**

**REMANDER:** Always order the most up-to-date replacement parts based on the specific VIN being repaired.

Description	Part Number
HUB COMPLETE-FRONT AXLE	28373XC01A

**SERVICE PROCEDURE / INFORMATION:**

**REMANDER:** Customer satisfaction and retention starts with performing quality repairs.

The service procedures for front wheel hub / bearing assembly replacement remain unchanged. Always refer to the applicable Service Manual and review the full requirements of the repair being performed. The Service Manual procedures contain information critical to performing an effective repair the first time, every time. This includes but is not limited to important SAFETY precautions, proper inspection criteria, necessary special tools, required processes and related one-time-use parts needed for a complete and lasting repair.

Refer to STIS: Driveline/Axle> PROPELLER SHAFT / DRIVE SHAFT / AXLE> Front Hub Unit Bearing

<p><b>CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.</b></p> <p>Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.</p>	<p style="text-align: center;"><b>Subaru of America, Inc. is ISO 14001 Compliant</b></p> <p>ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.</p>
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**WARRANTY / CLAIM INFORMATION:**

For vehicles within the Basic New Car Limited, covered by an active Subaru Added Security Classic/Gold/CPO plan, or Powertrain warranty; this repair may be submitted using the following claim information:

Labor Description	Labor Operation #	Labor Time	Fail Code
One Front Hub/Bearing R&R	A611486	.8	NCA-25 (Right)
			NCB-25 (Left)
Both Front Hub/Bearings R&R	A611586	1.2	NAW-25

**IMPORTANT REMINDERS:**

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.