

E334: EMY2021 PACCAR MX Exempt Engine Label Replacement

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Number

E334

Subject

EMY2021 PACCAR MX Exempt Engine Label Replacement

Date

12/12/2025

Condition

To ensure compliance with emissions regulations and avoid potential regulatory fines, affected chassis must be inspected to determine if an engine label replacement is required.

Chassis Affected

46 (44 US and 2 Canada) vehicle model year 2022 model 389 / 520 / 567 / 579 chassis built from 02/16/2021 through 04/26/2021 equipped with EMY2021 PACCAR MX engines.

Action

Campaign

Service all chassis affected that enter your dealership, even if the customer has no issue with the chassis.

1. Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list.
2. In Service Management, select campaign **E334** to add it to the case. If the unit is released back into service without performing the repair, make sure to also release the campaign in Service Management.
3. If you are not using Service Management to start repair orders, review SIR for Complete next to the **E334** campaign code prior to performing this repair.
4. Follow the procedures in the Links section to inspect and, if necessary, replace the MX engine label.

Warranty

Starting on 12/11/2025, Peterbilt will pay for parts at dealer net plus applicable mark-up and labor:

- File an additional claim for extraordinary circumstances. A recommended repair for standard labor must be filed first.
- **0.1 hours** to inspect the PACCAR MX engine label only (no replacement required). Use

Recommended Repair Code **E334A**.

- The claim must include a clear picture of the compliant engine label as it is installed.
- **0.3 hours** to inspect and replace the PACCAR MX engine label. Use Recommended Repair Code **E334B**.
 - The claim must include a clear picture of both the original exempt label and the new compliant label as it is installed.
- File the claim within 14 days in accordance with the Warranty Policy.

PRWS CLAIM CODING			
Campaign Code:	E334	Campaign Type:	Field Repair
Claim Category:	Engine	Repair Type:	Proactive
Customer Concern Code:	172 – Wrong Part	Causal Code:	00 – No Failure
Corrective Action Code:	03 – Replace with New	Responsibility Code:	CAMP-Campaign
Failure Location:	053-005-001	Causal Part:	MXENGINELABEL
Supplier Code:	N/A	SRT Code:	B25-42A: 0.1hrs. Bulletin E334 Paccar MX Exempt Engine Label Inspection Only per bulletin procedure B25-42B: 0.3hrs. Bulletin E334 Paccar MX Exempt Engine Label Replacement per bulletin procedure

Parts

For engine label ordering, please refer to the repair procedures in the Links section.

Quantity	Part Number	Description
1	MXENGINELABEL	LABEL - MX ENGINE

Procedure

Follow your dealership's safety procedures and precautions to ensure the vehicle is safely repaired and maintained.

Please see the Links section below for procedures to inspect and, if necessary, replace the MX engine label.

Links

[Chassis List](#)

[Repair Procedure](#)

[Customer Letter - US/CAN English](#)

[Customer Letter - CAN French](#)



Peterbilt Motors Company
Customer Service Department
C/O PACCAR Parts
750 Houser Way North
Renton, WA 98057
(425) 828-5888

CAMPAIGN LETTER

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E334

Field Repair Notice: E334

CAMPAIGN LETTER

12/19/25
Subject: E334: EMY2021 PACCAR MX Exempt Engine Label Replacement
Expiration Date: None

Peterbilt Motors Company
Customer Service Department
C/O PACCAR Parts
750 Houser Way North
Renton, WA 98057
(425) 828-5888



FIELD SERVICE CAMPAIGN

This notice applies to your vehicle(s) with VIN(s) listed at the bottom or back of this page.

Dear Peterbilt Customer,

Peterbilt Motors Company has determined that certain vehicle model year 2022 model 389, 520, 567, and 579 vehicles built from 02/16/2021 through 04/26/2021 equipped with Engine Model Year (EMY) 2021 PACCAR MX engines may have an expired exempt engine label installed.

What is the problem?	In order to avoid the risk of regulatory fines, a compliant engine label must be installed.
What will your dealer do?	Your dealer will inspect the engine label and, if it is exempt, replace it with a compliant label, free of charge.
What should you do?	Contact your dealer to schedule a repair appointment. This service may require up to 1.0 hour of labor.

To locate your nearest dealer please scan the QR code at the top of this letter or use Find a Dealer at www.Peterbilt.com. When scheduling this service, please refer to campaign E334: PACCAR MX Exempt Engine Label Replacement and the VIN(s) listed in this letter.

If you no longer own the vehicle(s), please send an e-mail to servicebulletins@paccar.com with the complete VIN(s) and the name and address of the new owner.

We appreciate your attention to this matter and value your loyalty to Peterbilt and its dealer network.

Sincerely,

Peterbilt Customer Service

Our records indicate that these vehicles are affected by E334 and are owned by [REDACTED]
[REDACTED]