

# 15-034: Peterbilt Model 520 Right-Hand Stand-Up (RHSU) Steering Shaft

12/11/2025

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15-034

## Subject

Peterbilt Model 520 Right-Hand Stand-Up (RHSU) Steering Shaft

## Whats New Abstract

Certain Peterbilt Model 520 chassis may encounter a slight increase in effort in the right-hand steering shaft when turning the wheel.

## Condition

When encountering a slight increase in effort, the driver will still be able to turn the wheel and operate the vehicle as usual. The driver may encounter a slight increase in effort due to steering shaft u-joints being out of phase. The affected chassis require the steering shaft assembly to be replaced with an updated part.

## Chassis Affected

221 (213 US, 8 Canada) vehicle model year 2024-2026 Model 520 RHSU chassis built from 04/24/2023 through 12/05/2024 equipped with steering shaft part number J05-6026.

## Action

### Campaign

Service all chassis affected that enter your dealership, even if the customer has no issue with the chassis.

1. Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list.
2. In Service Management, select campaign **15-034** to add it to the case. If the unit is released back into service without performing the repair, make sure to also release the campaign in Service Management.
3. If you are not using Service Management to start repair orders, review SIR for Complete next to the **15-034** campaign code prior to performing this repair.
4. Follow the procedures in the Links section to replace the right-hand steering shaft.

## Warranty

Starting on 12/11/2025 and for repairs completed by 01/01/2027, Peterbilt will pay for parts at dealer net plus applicable mark-up and labor:

- **1.0 hours** to replace the right-hand steering shaft. Use Recommended Repair Code **15-034**.
- File an additional claim for extraordinary circumstances. A recommended repair for standard labor

must be filed first.

- File the claim within 14 days in accordance with the Warranty Policy.

**Take-Off Parts Disposition: Destroy take-off parts 30 days after claim is paid.**

<b>PRWS CLAIM CODING</b>			
<b>Campaign Code</b>	15-034	<b>Campaign Type</b>	Field Repair
<b>Claim Category</b>	Truck	<b>Repair Type</b>	Proactive
<b>Customer Concern Code</b>	051 - Hard To Turn	<b>Causal Code</b>	11 - Binds, Sticks
<b>Corrective Action Code</b>	03 – Replace with New	<b>Responsibility Code</b>	CAMP – CAMPAIGN
<b>Failure Location</b>	015-003-123	<b>Causal Part</b>	J05-6026
<b>Supplier Code</b>	N/A	<b>SRT Code</b>	<b>B25-36A 1.0 HRS</b> 15-034: Peterbilt Model 520 / Kenworth L770 Right- Hand Stand- Up (RHSU) Steering Shaft Replacement Per Bulletin Procedure

Parts

<b>Quantity</b>	<b>Part Number</b>	<b>Description</b>
1	J05-6030	STEERING SHAFT
1	Locally Sourced	Loctite 243 0.5ml or equivalent

## Procedure

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**Please follow your dealership's safety procedures and precautions to ensure the vehicle can be safely repaired and maintained.**

Follow the procedures in the Links section to replace the right-hand steering shaft.

## Attachments

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[PB Chassis List](#)

[15-034 Repair Procedure](#)

[PB Customer Letter - US English](#)

[PB Customer Letter - Canada English & French](#)



**Peterbilt Motors Company**  
Customer Service Department  
C/O PACCAR Parts  
750 Houser Way North  
Renton, WA 98057  
(425) 828-5888

# CAMPAIGN LETTER



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15-034

CAMPAIGN LETTER

Field Repair Notice: 15-034

12/19/25

Subject: 15-034: Model 520 Right-Hand Stand-Up (RHSU) Steering Shaft  
Expiration Date: 01/01/2027

Peterbilt Motors Company  
Customer Service Department  
C/O PACCAR Parts  
750 Houser Way North  
Renton, WA 98057  
(425) 828-5888

## **FIELD SERVICE CAMPAIGN**

This notice applies to your vehicle(s) with VIN(s) listed at the bottom or back of this page.



Dear Peterbilt Customer,

Peterbilt Motors Company has determined that certain Model 520 RHSU vehicles built from 04/24/2023 through 12/05/2024 may encounter a slight increase in effort in the right-hand steering shaft when turning the steering wheel. The driver can turn the wheel but may notice a slight increase in effort due to the steering shaft u-joints being out of phase.

<b>What is the problem?</b>	A slight increase in effort may occur in the right-hand steering shaft when turning the steering wheel.
<b>What will your dealer do?</b>	Your dealer will replace the steering shaft assembly with a new, updated part.
<b>What should you do?</b>	Contact your dealer to schedule a repair appointment.

To locate your nearest dealer please scan the QR code at the top of this letter or use Find a Dealer at [www.Peterbilt.com](http://www.Peterbilt.com). When scheduling this service, please refer to campaign 15-034: Model 520 Right-Hand Stand-Up (RHSU) Steering Shaft and the VIN(s) listed in this letter. This service may require up to 1 hour of labor. There will be no charge to you if completed by 01/01/2027.

If you no longer own the vehicle(s), please send an e-mail to [servicebulletins@paccar.com](mailto:servicebulletins@paccar.com) with the complete VIN(s) and the name and address of the new owner.

We appreciate your attention to this matter and value your loyalty to Peterbilt and its dealer network.

Sincerely,

Peterbilt Customer Service

Our records indicate that these vehicles are affected by 15-034 and are owned by [REDACTED]

