



## Technical Service Bulletin

<b>GROUP</b>	<b>NUMBER</b>
<b>CAMPAIGN</b>	<b>25-01-090G</b>
<b>DATE</b>	<b>MODEL(S)</b>
<b>DECEMBER 2025</b>	<b>G80 (RG3) GV80 (JX1)</b>

**SUBJECT:**

**CCP SOFTWARE UPDATE  
(LIMITED COVERAGE CAMPAIGN L05G)**

### \* IMPORTANT


Retailers must perform this field action on all affected vehicles within 5 / 60,000 New Vehicle Limited Warranty (NVLW) prior to guest retail delivery and whenever an affected vehicle is in the shop for any maintenance or repair. See Warranty Information section for more details. Access the "Vehicle Information" screen via WebDCS to verify "Warranty Start Date" and ensure the vehicle is within NVLW, observing mileage prior to any repair work.

**Description:** Certain G80 (RG3) and GV80 (JX1) vehicles may exhibit battery drain due to the Central Control Panel (CCP) not entering sleep mode. This occurs when a communication error causes the touch-module control IC and MCU to repeatedly reinitialize, preventing the system from entering sleep mode. This bulletin provides instructions to perform a software update for the CCP.

### Applicable Vehicles (Certain):

Model Year	Model	Production Dates
2025	G80 (RG3)	06/03/2024 – 09/10/2024
	GV80 (JX1)	03/05/2024 – 08/26/2024

### SST Information:

Tool Name	Tool Number	Figure	Ordering Information
VCI 3	G0VPNNN006		Website: <a href="https://genesisessentialtools.com/">https://genesisessentialtools.com/</a> Email: <a href="mailto:Genesistools@snapon.com">Genesistools@snapon.com</a> Phone: 1-855-763-6630 Hours: 7 AM – 7 PM CST
VCI 2	G1XDDMN002		

**NOTE:** VCI 2 can **NO** longer be ordered but can be used for the updates in this TSB.

Circulate To: General Manager, Service Manager, Parts Manager, Warranty Manager, Service Advisors, Technicians, Body Shop Manager, Fleet Repair

**GDS Information:**

System	Event Number*	Description
FPM	1298	JX1 PE CCP LOGIC IMPROVEMENT
	1299	RG3 PE CCP LOGIC IMPROVEMENT

(\*or use a later available event as listed in the GDS **FPM** Update screen if one is available.)

**Warranty Information:**

Model	Op. Code	Operation	Op. Time	Causal Part	Nature Code	Cause Code
GV80 (JX1)	50D216R0	CCP Software Update	0.3 M/H	96540-T6500NX4	I14	ZZ3
G80 (RG3)	50D216R1			96540-T1AA0NX4		

**NOTE 1:** Submit claim on Claim Entry Screen as “Campaign” type.

**NOTE 2:** 5 / 60,000 New Vehicle Limited Warranty (NVLW) applies to the part(s) and repair procedure(s) outlined in this TSB. Prior to beginning any repair work, ensure the part(s) associated with the repair procedure are within NVLW, observing mileage and Warranty Start Date or date of first use. If the subject part(s) are out of warranty coverage, the retailer has the option to submit a PA Request for goodwill consideration on a case-by-case basis.

**NOTE 3:** If any part(s) not subject to this TSB are found in need of replacement while performing the repair procedure, and the affected part(s) are still under warranty, the dealer may submit a separate claim using the same repair order. If the part(s) not subject to this TSB are out of warranty coverage, the retailer has the option to submit a PA Request for goodwill consideration on a case-by-case basis.

**NOTE 4:** This TSB includes repair validation photos. Op times include VIN, mileage, and photo capture of the ECU Update “Success” screen as outlined in the Digital Documentation Policy.

**ROM ID Information:**

Model	Event	System	ECU Part Number	ROM ID	
				Current	Latest
GV80 (JX1)	1298	FPM	96540-T6500	1.00	1.08
				1.01	
				1.02	
				1.03	
				1.04	
				1.06	
				1.07	
G80 (RG3)	1299		96540-T1AA0	1.00	1.06
				1.01	
				1.02	
				1.03	
				1.04	
				1.05	

**Service Procedure:****DIGITAL DOCUMENTATION**

This TSB includes repair validation photos. Refer to the latest Warranty Digital Documentation Policy for requirements.

**NOTICE**

**You must initially perform the GDS ECU update in Auto Mode.**

- If the ECU update starts but then fails in Auto Mode, perform the update in Manual Mode to recover.

**NOTICE**

Ensure the vehicle's battery charge is **above 11.0 Volts** and the tablet's battery charge is **above 30%** before performing a software update to avoid update failure.

**Information**

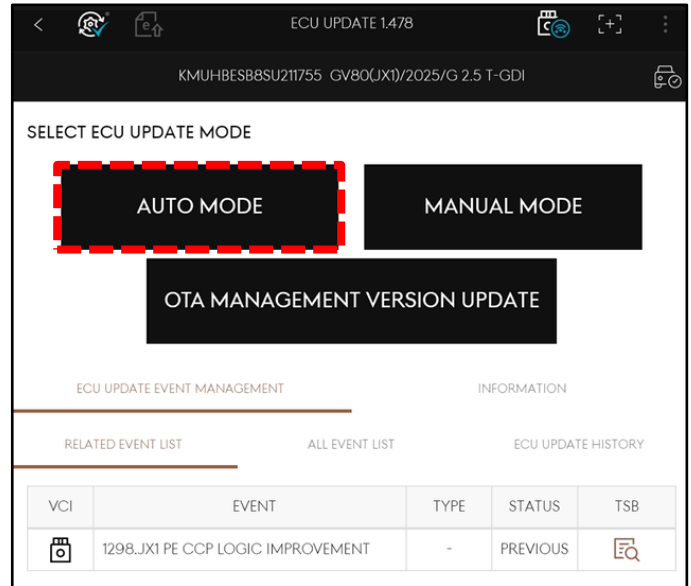
- Turn **OFF** all lamps (do **NOT** leave head lamp switch in auto mode) and all accessories.
- Perform update with the ignition switch in the **ON** position.
- Do **NOT** disconnect any cables connected to the vehicle or scan tool during the update.
- Do **NOT** start the engine during the update.
- Do **NOT** turn **OFF** the ignition switch during the update.

1. Perform the ECU update in **Auto Mode**.



**Information**

Refer to **TSB # 25-GI-020G**, “**ECU Update Procedure for Tablet-Based Genesis Smart**”, for additional information.



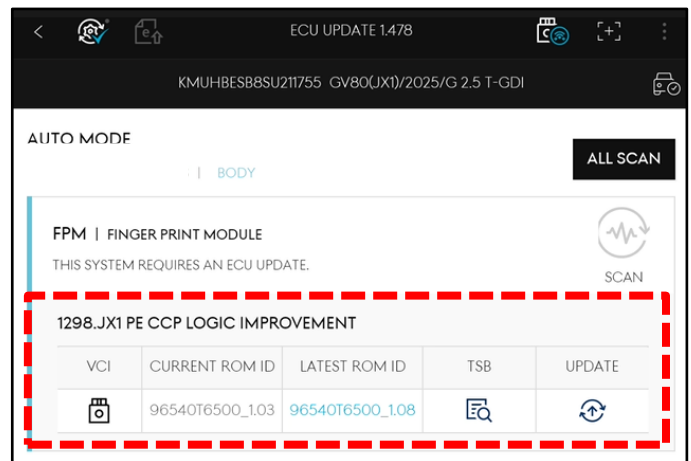
2. Verify the ROM ID by selecting the **FPM** system to scan the vehicle’s current ROM ID.

**NOTICE**

Check the current ROM ID version and compare it to the ROM ID Information table before attempting to perform the software update.

**NOTICE**

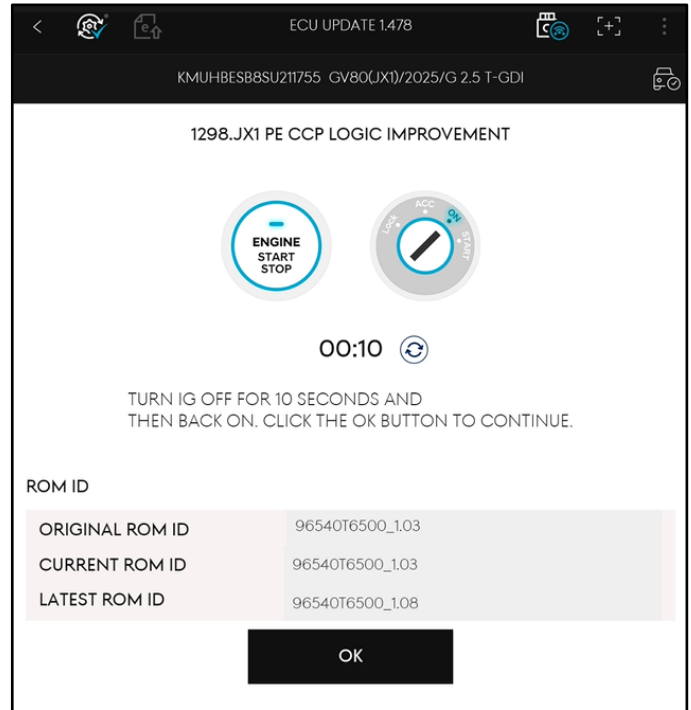
If the update fails, remove the power connector from the in-cabin fuse box for at least **5 seconds**. Alternatively, disconnect the negative (–) **12V** battery terminal, wait at least **5 seconds**. Reassemble and retry the update.



- After the ECU update process shows 100% complete, follow the prompts on the screen to cycle the ignition **OFF** for at least **10 seconds** to reset the control unit (certain models may take up to **30 seconds**).

**i** Information

Use the **Refresh** button to reset the timer.



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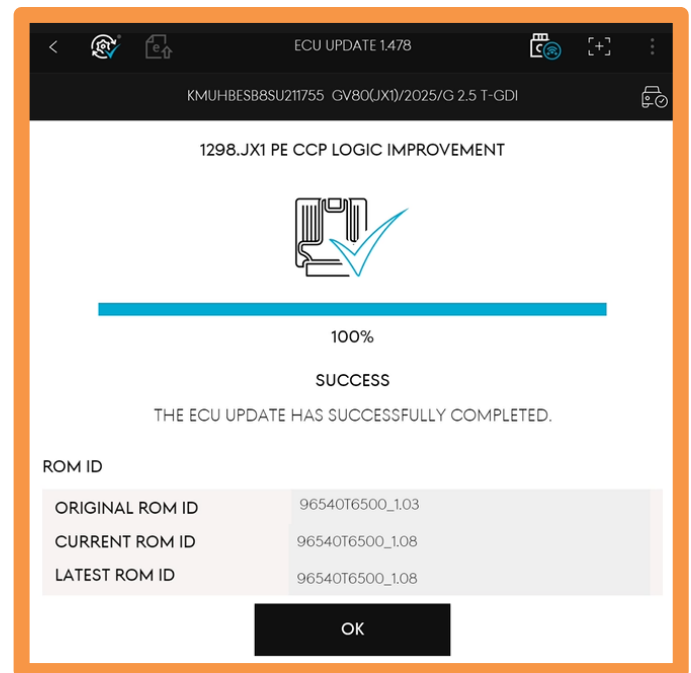
DIGITAL DOCUMENTATION



Using the tablet or GDS screen capture function, take a screenshot of the ECU Update "Success" result screen.

Upload the photo to STUI.

**NOTE:** The VIN/Date/Time/Mileage photo imprint is **NOT** required for GDS screenshots.



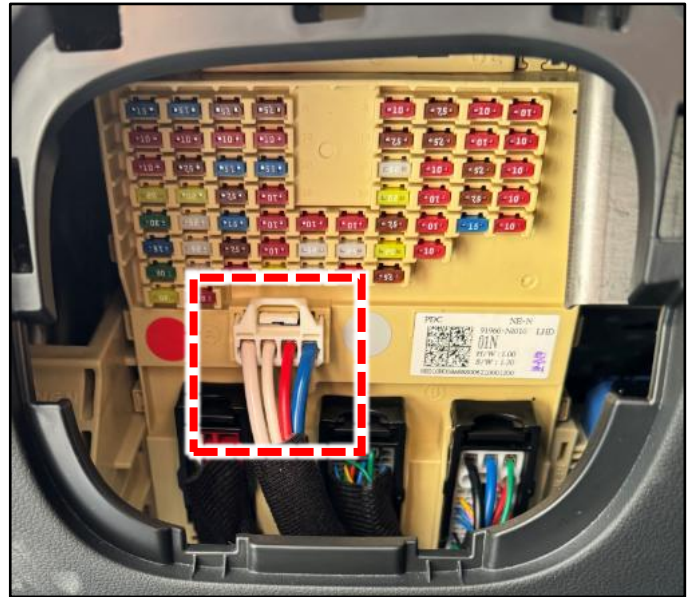
5. Perform an **All Systems Fault Code** search and erase DTC history that had incidentally occurred from the ECU update.



6. Remove the power connector from the in-cabin fuse box for at least **5 seconds**, then reconnect it.

**i Information**

Alternatively, disconnect the negative (-) **12V** battery terminal, wait at least **5 seconds**, then reconnect it.



7. Start the engine to confirm proper operation of the vehicle.
8. The service procedure is now complete.

**NOTICE**

If the ECU update fails in Auto Mode, perform the update in Manual Mode using the password(s) below.

**Manual Mode Password:**

Event	ECM Menu	Password
1298	JX1 PE CCP 96540-T6500	6500
1299	RG3 PE CCP 96540-T1AA0	1515