



MAZDA DEALER EMAIL

December 4, 2025

To: Mazda General, Sales, Parts and Service Managers

Subject: TSB 01-003/25 Repair Procedure and Parts Update INCLUDES: Warranty Extension Program - Special Service Program (SSP) D8 Check Engine Light ON with DTC P0126:00, 2018-2025 CX-5, 2019-2023 Mazda3, 2019-2022 CX-3, 2018-2021 Mazda6, 2020-2023 CX-30

Dear Mazda Dealer Colleagues,

Mazda Motor Corporation has made a significant repair change to TSB 01-003/25 which also impacts Warranty Extension Special Service Program (SSPD8).

Repair Procedure Update: Effective December 8th all repairs applicable to TSB 01-003/25 or SSPD8 must follow the new repair procedure. The repair now replaces the thermostat with a dummy plug for the coolant control valve (CCV) along with a required software update for the PCM.

Prior Repairs: Any repairs previously completed with the replacement of the thermostat or coolant control valve assembly ***does not*** require a re-repair unless there is a verified failure following the diagnosis in the TSB. **It is expected that there will be no further repairs made for this concern once the plug and software update has been completed. Therefore, a return visit for symptoms related to the TSB or SSP must contact the Technical Hotline for assistance.**

VITALLY IMPORTANT!: There must be a "Software Update" record for the PCM when using MDARS or IDS.

- MDARS - If there is no Software Update entry in MDARS or the Collect Diagnostic Information (ODR Update) is not completed (or both), the vehicle will not be considered repaired and the warranty claim will be rejected.
- IDS – Vehicles programed with IDS must Collect Diagnostic Data, and that data must be attached to the warranty claim. If the data is not attached to the claim, the vehicle will not be considered repaired and the warranty claim will be rejected, denied or debited.

Failure to complete the above will require the vehicle to return to the dealership and be re-repaired at the dealer's expense with great inconvenience to the Mazda customer. Failure to perform the software update could also potentially damage the engine which would not be covered by warranty and would expose your dealership to the cost of repairs.

Parts Ordering: The dummy plug and associated parts can be ordered through PartsEye with a limited weekly quantity. The weekly quantity is necessary to make sure supply is balanced across the U.S. dealer network and available for all customers. (Plug: PYY3-15-SA1, gasket: PYFB-15-169, connector: PE13-15-296).

Dealer Stock: All current stock of thermostat sets must be quarantined for return to the PDC.

Important note for Coolant Control Valve Assembly stock: Any stock of the Coolant Control Valve Assembly (p/n PYFD-15-16ZA) must be updated with the new dummy plug and parts when installing the assembly, along with the software update. A Parts Flash will be released at the same time.

The update to the CCV must happen for every sale. This includes over the counter, for dealership warranty or customer pay repairs. Failure to perform the software update may result in engine damage, which is not covered by Mazda warranty.

SSPD8 Warranty Coverage Summary: The warranty coverage for a specific repair of fail-safe thermostat has been extended to 15 years (180 months) /150,000 miles (240,000 km) whichever comes first, from the original warranty start date. This is a warranty extension for the specified repair only. Inspection and replacement of non-failed parts will not be eligible for reimbursement under this SSP to the dealer or customer. This program extends the warranty period for actual failures due to defects in workmanship or materials in accordance with the Mazda Warranty Policy and Procedures. If a customer arrives at your dealership with the concern described, please repair it under this Special Service Program.

Owner Notification: There is no Owner Notification with this update.

To help you effectively perform this Warranty Extension Program (SSPD8), Mazda has developed the following resources:

1. Repair Procedures & Parts and Warranty information (one document) are available on MGSS (Mazda Global Service Support).
2. For Warranty questions, please contact the Warranty Hotline at warrantydept@mazdausa.com.
3. For parts related questions, please contact the Corporate Dealer Assistance Group at corpdag@mazdausa.com or by calling (877) 727-6626, Option 2.
4. For SSP related questions, please fill out the Dealer Recall Help Form located on [OneMazda](#).

Please make certain the appropriate personnel in your dealership are aware of these resources and are familiar with the details of this warranty extension program SSP before responding to customer inquiries.

We apologize for any inconvenience this program may cause you and your customers. Your understanding and support in carrying out this SSP is greatly appreciated.

Sincerely,

Mazda North American Operations

Travis Young

Manager, Recalls

