



SIB 11 01 25

SERVICE ACTION: Replace Right Side Chain Tensioner Screw Plug  
2025-12-30

## MODEL

Model	Model Description	Model Code
KA1	R 1300 GS	0M23
KA2	R 1300 GS Adventure	0M33
KA3	R 1300 RT	0M43
KA3	R 1300 RT-P	0M43
KA4	R 1300 R	0M53
KA5	R 1300 RS	0M63

The affected vehicles have been marked with campaign number **001160000** in AIR.

In order to determine if a specific motorcycle is affected by this campaign, it will be necessary to verify the vehicle VIN in AIR (Aftersales Information Research). Based on the response of the system, either proceed with the repair or take no further action. Please note, open campaigns or vehicle stops may not appear in DCS Warranty Vehicle Inquiry or sales systems until 24-72 hours after they are announced, therefore AIR is always the recommended method for determining open campaigns and vehicle stops.

## SITUATION

After a quality inspection it was found that due to improper machining, the right-side chain tensioner screw plug doesn't meet the specifications over the service life of the motorcycle.

As a result, over increased mileage accrued noise and engine damage may occur.

For vehicles that have not yet been delivered, the service action must be completed before vehicle handover. If the service action cannot be completed due to a parts, software, or special tool shortage, the service action then must be performed during the next possible workshop visit when parts, software, or special tools become available. In such instances where work cannot be performed, it is essential to inform the customer of the situation.

In all instances in which the vehicles have already been handed over to customers, the Technical Campaign must be performed at the next workshop visit.

## PROCEDURE

Replace only the right-side chain tensioner screw plug (not the tensioner) per the repair instructions "11 31 097 – Remove and in stall or replace timing chain tensioner on right cylinder" found in AIR.

NOTE: The Screw plug replacement parts come with the required gasket as a set.

## PARTS INFORMATION

Obtain and confirm the part numbers for your specific vehicle by entering the chassis number in ETK which takes into account specific equipment and/or options.

Additional parts like gaskets, hardware and chemicals may be required for the complete repair.

### **Part Number**

Copyright ©2025 MOTORRAD USA, a division of BMW of North America, LLC. All Rights Reserved

11 31 5 B39 D97	Chain tensioner screw plug including O-ring
-----------------	---

## CLAIM INFORMATION

Please submit claims via the normal claim process using the information below:

### Defect code

00 11 60 00 00	Replacing chain tensioner screw plug
----------------	--------------------------------------

### Labor Operation

11 31 097	Removing/installing or replacing timing chain tensioner, right cylinder	7 FRU
+11 31 782	Removing/installing or replacing timing chain tensioner, right cylinder	6 FRU

FRUs includes all repair procedures to complete the task with allowance for necessary ancillary tasks (e.g., visual inspection, lubrication, cleaning parts etc.) and administrative tasks.

Labor operation code 11 31 097 is a Main labor operation. If you are using a Main labor code for another repair, use the Plus code labor operation instead.

## QUESTIONS REGARDING THIS BULLETIN

Technical inquiries	Contact the BMW Technical Support Group via TSARA
Warranty inquiries	Submit an IDS ticket to the Warranty Department
Parts inquiries	Submit an IDS ticket to the Motorrad Parts Department

### Supporting Materials

[picture\\_as\\_pdf 11 01 25 - SA Replace screw plug, chain tensioner.pdf](#)

