



Clinking or Ratcheting Type Noise When Turning

APPLIES TO

Year	Model	Trim
2024–26	Prologue	All

SYMPTOM

Customers may complain of a clicking or ratcheting type noise when turning.

DIAGNOSIS

If you verify the noise and isolate it to the drive axles, inspect for any damage and repair as necessary. If you do not find any damage, do not attempt any repairs.

TEMPORARY SOLUTION

Advise the customer that the clicking noise will not impact normal driving and the symptom is currently being investigated.