



Service Bulletin

Bulletin No.: PIT5689M

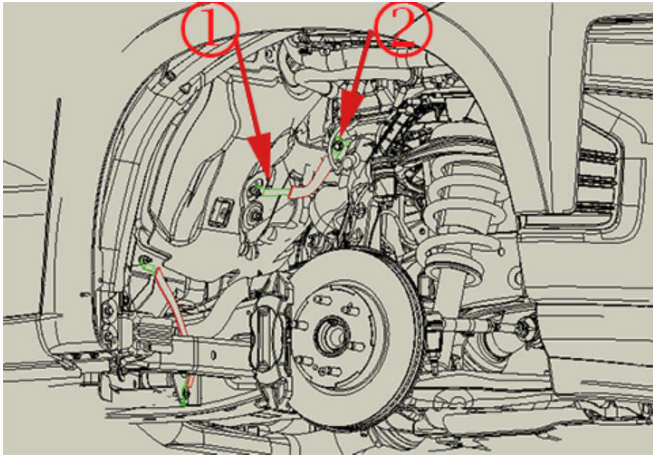
Date: December, 2025

PRELIMINARY INFORMATION

Subject: No Restart after an Auto Stop Event / No Crank / Dead Battery / Glow Plug / Transfer Case / SES MIL / DTC

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado 1500 (New Model)	2019		All	All	All	All
Chevrolet	Silverado 1500	2020-2025		All	All	All	All
Chevrolet	Silverado 2500 HD	2020-2025		All	All	All	All
Chevrolet	Silverado 3500 HD	2020-2025		All	All	All	All
GMC	Sierra 1500 (New Model)	2019		All	All	All	All
GMC	Sierra 1500	2020-2025		All	All	All	All
GMC	Sierra 2500 HD	2020-2025		All	All	All	All
GMC	Sierra 3500 HD	2020-2025		All	All	All	All

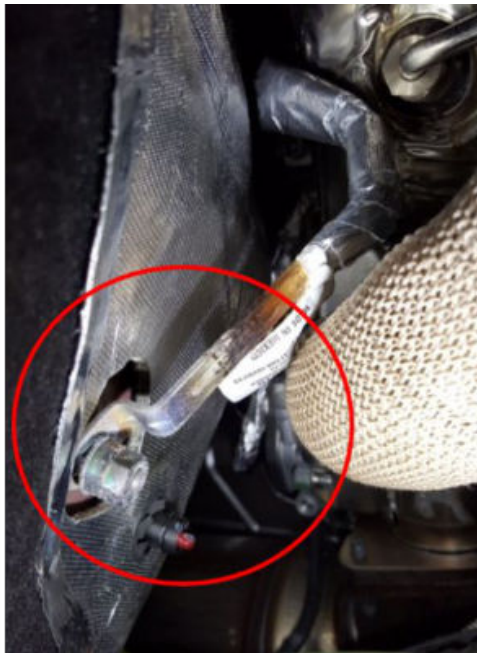
Involved Region or Country	North America, Europe, Australia & New Zealand
Condition	Some customers may comment of the following: - After an auto-stop event the engine does not restart (if equipped). - No crank (may be intermittent) - Dead Battery - Transfer Case Range Actuator Learn Failed - SES MIL with any of the following DTCs: P0562, P0615, P0617, P0621 P0622, P0700, P1005, P26E4, P26E5, P26E6, P305D, P305E, P2796, U010E, U0102, U0106, U0284, U0285, U0672, U029D, U029E, U02A1, U02A3, U0623, U111A, U111E, U1348, U18DE, U3003, U3006, U3007, P066B, P066D, P066F, P067B, P067D, P068D, P068F, C15AC, C118D, P0671, P0672, P0673, P0674, P0675, P0676 P067F, P0677, and P0678
Cause	These concerns could be caused by a broken or loose engine ground cable/strap, which grounds the engine (2) to the body (1), as shown below.



5338646

1 - G132

2 - G134



5748460

Shown above is ground G132 loose.

Correction

Inspect the engine to body ground cable/strap, G132 and G134. Tighten any loose ground connections or replace any damaged ground cable/strap. Ensure that the ground cable/strap is properly orientated to prevent damage to the ground cable/strap caused by powertrain movement.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
4042010	Battery Negative Cable Extension Cable Strap Replacement	Use Published Time

Version	12
Modified	06/04/2019 - Created on. 11/22/2019 - Update the title, condition and correction. 06/22/2020 - Updated to temporarily refer to PIE0572 for this condition. 02/19/2021 - Updated to Title, Condition, Cause and Correction. 06/10/2021 - Updates to the Warranty Section. 01/30/2022 - Update to model list. 02/22/2024 - Updates to the Title, Models, and Condition sections 03/07/2024 - Updates to the Condition sections. 06/25/2024 - Update to add Australia & New Zealand to the Involved Region or Country section 08/29/2024 - Update to the Condition and SI keywords 01/27/2025 - Update to add Europe to the involved Regions 02/27/2025 - Update to add the 2025 model years

