

Technical Service Bulletin

Mazda North American Operations
Irvine, CA 92618-2922



Subject: BOTTLE TILTING ISSUE IN REAR SEAT CUP HOLDER (6-PASSENGER CENTER WALK-THROUGH VEHICLE)	Bulletin No.: 09-044/25
	Last Issued : 12/01/2025

BULLETIN NOTES

APPLICABLE MODEL(S)/VINS

2024-2026 CX-90 with VINS lower than JM3KK*****354521 (produced before September 16, 2025)

DESCRIPTION

Some customers may experience a bottle tilts to the left when using the second-row cup holder in 6-passenger center walk-through vehicle. This is caused by a combination of dimensional defects in multiple components. To eliminate this concern the component dimensions have been modified to ensure the cup remains level.

Customers having this concern should have their vehicle repaired using the following repair procedure.

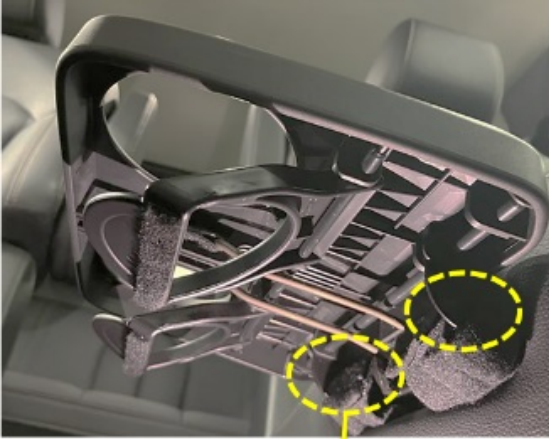
REPAIR PROCEDURE

1. Verify the customer concern.
2. Replace the cup holder.

NOTE: The cup holder is secured with nuts (non-reusable parts) located within the dotted circle. The specified tightening torque is 19 in-lbf (2 Nm, 21 kgf-cm).

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Cup holder side



Seat side



3. Verify the repair.

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PARTS INFORMATION

Parts Number	Description	Qty.	Notes
KMV7-88-970A02	Stand Assy-Cup	1	Includes nuts

NOTE: Utilize the GEPC by entering the VIN as the search key to identify the appropriate part number.

WARRANTY INFORMATION**NOTE:**

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	89
Damage Code	9J
Part Number Main Cause	KMV7-88-970A02
Quantity	1
Operation Number / Labor Hours:	XXX4PXRX / 0.2 Hrs.

NOTE:

- Claim the parts other than "Causal Parts No." as related parts.
- Submit claims for maintenance and adjustments according to the "Suggested Repair Time (SRT)" in MGSS if required.

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