



Service Bulletin

Bulletin No.: PIC6632

Date: December, 2025

PRELIMINARY INFORMATION

Subject: Low Airflow from HVAC System, Water Accumulation in HVAC Blower and/or Passenger Compartment

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Encore GX	2020 - 2026		All	All	All	All
Buick	Envista	2024 - 2026		All	All	All	All
Chevrolet	Trailblazer	2021 - 2026		All	All	All	All
Chevrolet	Trax	2024 - 2026		All	All	All	All

Involved Region or Country	North America
Condition	Customer may comment on a reduced air flow from vents or water/condensation dripping into the passenger floor area. Technicians may find the cabin air filter soaked with water or water in the HVAC blower motor.
Cause	This condition may be the result of a customer going through a high-pressure car wash or if snow is not removed from the cowl area in snowy conditions, when the HVAC system is set to fresh air mode and the blower motor set to high speed. Water or snow can be drawn into the fresh air inlet and cause moisture to gather on the cabin air filter and the blower motor assembly.

Correction

No repairs are recommended.

It is recommended to inform the customer that when they take their vehicle thru a high-pressure car wash, they should place the HVAC controls to recirculation mode or lower the speed of the HVAC blower when they operate the vehicle under the above-mentioned conditions.

Under extreme snowy conditions, it is recommended that the customer clear the cowl area before turning on the HVAC system.

The examples below show evidence of water and water entering thru the fresh air inlet.



7032217



7032216

Version	1
Modified	12/23/2025 Created on

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY
TECHNICIAN
CERTIFICATION