

## 725.1 NAG3MOPF – Clicking / Ticking Noise from underneath the vehicle at standstill with ECO Start/Stop Active

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Topic number	LI27.35-P-080160
Version	2
Function group	27.35 - Valve body
Date	12/19/25
Validity	Vehicles with 725.1 (NAG3 Mopf)
Reason for change	clarified Remedy

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### Complaint

(Original LI document #: LI27.35-P-079039)

Clicking noises from the electro-hydraulic control unit (EHS) when the vehicle is stationary and ECO Start/Stop is active (combustion engine is off).

The noise is more noticeable outside the vehicle and in acoustically shielded areas such as closed rooms or garages.

Attachments	
File	Description
VB+clicking.MP4	

### Cause

The noise in the valve body (EHS) is caused by superimposed pressure peaks acting on the valves.

This phenomenon occurs only after a certain running-in period due to the influence of micro-contamination in the valve bores.

### Remedy

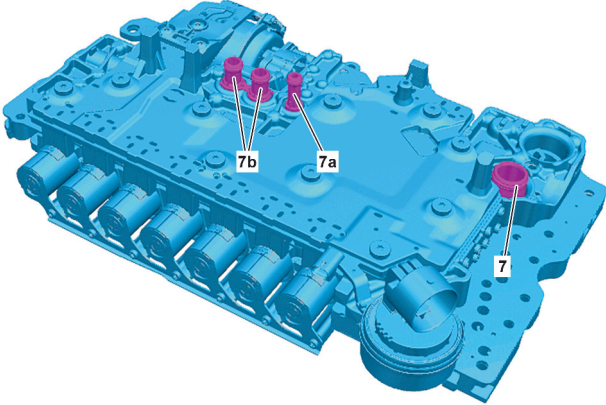
A hardware modification of the electro-hydraulic control unit (EHS) is currently being implemented (no change to the part number). This will be incorporated into series production and as a spare part starting from 12/2025.

This is only a comfort-related complaint and has no impact on the functionality or service life of the transmission.

For sensitive customers, the following measures can be performed:

1. Replace the electro-hydraulic control unit (EHS), the oil pan, and the transmission fluid.

- Ensure all oil guide pipes are installed in the new valve body to prevent a new concern after replacement. (See attached location guide)

Attachments	
File	Description
<a href="#">725.1 AND 725.0 AMG Oil Guide Pipes.jpg</a> 	

## Disclaimer

NOTE: The information contained in this document is intended for use by trained, professional technicians with the knowledge to properly and safely perform diagnosis and repairs on Mercedes-Benz vehicles, using Mercedes-Benz approved tools and equipment. It informs service technicians about conditions that could occur in certain vehicles and provides information that could assist in proper vehicle diagnosis, service, or repair. It does not indicate that a defect is present in any vehicle referenced in this document nor does it imply warranty coverage. DO NOT assume that a symptom or condition, or a described cause of a symptom or condition, affects any particular vehicle or groups of vehicles, or that a described repair applies to any particular vehicle or groups of vehicles. There can be multiple causes resulting in the same or similar symptoms or conditions described in this document, and trained professional service technicians must use their diagnostic skills to make evaluations on a case-by-case basis. The information contained in this document does not guarantee warranty coverage nor does it extend the vehicle's warranty in any way.

## Symptoms

Power transmission > Noises > Rattling

Power transmission > Automatic transmission > Noises > Noise

## Operation numbers/damage codes

Op. no.	Operation text	Time	Damage code	Note
		AW	27279	