	GROUP	MODEL
	Voluntary Service Campaign	2025MY Niro EV, HEV, PHEV (SG2 EV, SG2 P/HEV)
	NUMBER	DATE
	SC358	December 2025

VOLUNTARY SERVICE CAMPAIGN

**INCORRECT AMOUNT OF AIR CONDITIONING
REFRIGERANT (SC358)**

SUBJECT:

This bulletin provides information regarding an incorrect amount of air conditioning refrigerant in certain 2025MY Niro EV, HEV, and PHEV (SG2 P/HEV, SG2 EV) vehicles manufactured between September 2, 2024, and May 19, 2025. During assembly, the affected vehicles may have been produced with the incorrect amount of refrigerant during the in-line manufacturing process. As a result, the HVAC system may provide insufficient cooling in the cabin when vehicle owners are operating the vehicle. Follow the procedure outlined in this bulletin to properly evacuate, vacuum, and recharge the A/C system on applicable vehicles. Before performing the procedure, confirm that the vehicle is included in the affected VIN list.



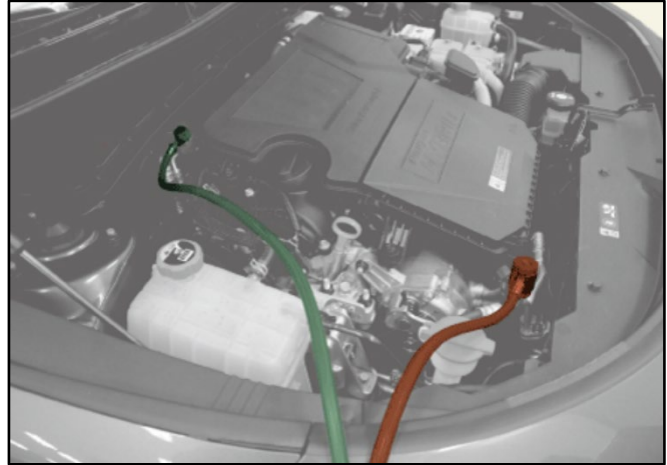
NOTICE

Repair status for a VIN is provided on KDealer+ (Service → Warranty Coverage → Warranty Coverage Inquiry → Campaign Information). Not completed Recall / Service Action reports are available on KDealer+ (Consumer Affairs → Not Completed Recall → Recall VIN → Select Report), which includes a list of affected vehicles.

A printed copy is for reference only; publication information can be updated at any time. Always refer to KGIS for the latest information. After logging in kdealer.com, the newest technical publications are listed in 'Service Releases' and has the latest service information that has been released.

Replacement Procedure:

1. Evacuate, Vacuum, and Recharge the Air Conditioning System by referring to “Heating, Ventilation And Air Conditioning → Air Conditioning System → Refrigerant Recovery/Recycling/Charging/Vacuum/Leak Test” in the applicable Shop Manual on KGIS.




2. Confirm normal HVAC A/C operation.


SUBJECT: **INCORRECT AMOUNT OF AIR CONDITIONING REFRIGERANT (SC358)****AFFECTED VEHICLE RANGE:**

Model	Production Date Range
Niro (SG2 P/HEV, SG2 EV)	September 2, 2024 to May 19, 2025

REQUIRED TOOL:

Tool Name	Part Number	Figure	Comments
Mahle ACX 2299	ACX 2299		R-1234yf

REQUIRED PART:

Part Name	Part Number	Figure	Specification
R-1234yf Refrigerant*	Locally Sourced		750g (SG2 EV) (Non-Heat Pump)
			850g (SG2 EV) (With Heat Pump)
			450g (SG2 HEV)
			480g (SG2 PHEV)

***Note:** A Mahle A/C record is required to claim refrigerant. Dealer can only claim the missing refrigerant noted in the Mahle A/C record when the vehicle does not meet specifications listed above.

WARRANTY INFORMATION:

N Code: N99 C Code: C99

Claim Type	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
R	97690 2F110	0	(SC358) Air Conditioning Recovery & Recharge	250168R0	0.8 M/H	UM016 CH113W1 and/or UM016 CH113W3	If Needed

Note: Refer to [Warranty Bulletin 2025-37](#) for claim submission procedures. For Substitute Transportation policy, please refer to [Service Policy and Procedures Manual \(SPPM\) 6.11 "Kia Substitute Transportation"](#). Replacement P/N [UM016 CH113W1 \(1 gram\)](#) and/or [UM016 CH113W3 \(100 grams\)](#) are used to populate A/C Service Record, which contains the refrigerant quantities, RO#, service date, etc., used during repair (if needed); Refer to Mahle A/C Record.

NOTICE

VIN inquiry data for this repair is provided for tracking purposes only. Kia retailers should reference [SC358](#) when accessing the KDealer+ system.

