

**Volvo Car USA LLC**
**Technical Journal**

Technical Journal Title <b>Uneven Temperature in Front Section</b>		Ref. No. <b>TJ 37552.1.0</b>	
Issuer (Dept.) <b>Technical Service</b>		Issue Date <b>11/13/25</b>	Status Date <b>11/18/25</b>
Car Market <b>United States and Canada</b>	Partner <b>3 US 7510 Volvo Car USA</b>	Function Group <b>8700</b>	
Function Description <b>Air conditioning unit</b>		Page <b>Page 1 of 2</b>	

**DESCRIPTION:**

If customer complains of uneven temperature in front section, please follow advice under service.

**CSC** Customer Symptom Codes

Code	Description
8B	Temperature control/A/C slow to cool in front section
9Q	Temperature control/Uneven temperature
KI	Temperature control/A/C not cold enough
SA	Temperature control/A/C not cold enough in front section

**DTC** Diagnostic Trouble Codes

**Vehicle Type**

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
356							2025-2025		-	202417-202535

**SERVICE:**

If the symptom is confirmed, proceed with steps below:

- Settings in the display - Climate on manual, fan maximum speed, air distribution in position dash vent mode and maximum cold.
- After 1 minute, note the temperature on the LH side compared to the RH side.
- Change settings to maximum heat, fan maximum speed and air distribution in position dash vent mode.
- After 1 minute, note the temperature on the LH side compared to the RH side.
- Change back the settings to maximum cold, fan maximum speed and air distribution in position dash vent mode.
- After 1 minute, note the temperature on the LH side compared to the RH side.
- Turn climate off.

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If the temperature on the LH side changes only slightly and the RH side goes from maximum cold to maximum heat and to maximum cold again, the LH side lever is probably loose.

Proceed according to the method with VCC ID ,VCC-533464-2 LHD or VCC-533464-1 RHD.

Perform functional test to confirm that the issue has been rectified.

### Abbreviation:

LH: Left Hand

RH: Right Hand

### Warranty claim info:

To get a warranty claim accepted for a job described in this TJ, use the corresponding VST OP number stated in this TJ.

Please note that fault tracing is not eligible for separate reimbursement under this TJ. Any fault tracing VST operation numbers will be rejected.

Note, that the TJ number must be stated in the repair order text.

### VST Operation Number

VST Operation Number	Description
98804-2	General compensation 4JV
98806-2	General compensation 6JV

### VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 8700.