

Volvo Car USA LLC

Technical Journal

Technical Journal Title Door Stop Creaking/Squeaking		Ref. No. TJ 37545.1.0	
Issuer (Dept.) Technical Service		Issue Date 11/6/25	Status Date 11/18/25
Car Market United States and Canada	Partner 3 US 7510 Volvo Car USA		Function Group 8315
Function Description Door stop		Page Page 1 of 2	

DESCRIPTION:

If customer complains of creaking or squeaking noise coming from the door stop when opening/closing the door, follow advice under "Service".

CSC Customer Symptom Codes

Code	Description
F9	Doors/Squeak/rattle/When opening/closing
G8	Doors/Squeak/rattle/Front side door
G9	Doors/Squeak/rattle/Rear side door

DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
256							2024-9999		-	202316-999952

SERVICE:

Before replacing any parts, follow the instruction below.

1. Apply grease on the door stop. Open and close the door a few times.
2. If this does not solve the issue, replace the part.

Wurth Grease, part number: 08931067

Warranty claim info:

To get a warranty claim accepted for a job described in this TJ, use the corresponding VST OP number stated in this TJ.

Please note that fault tracing is not eligible for separate reimbursement under this TJ. Any fault tracing VST operation numbers will be rejected.

Note, that the TJ number must be stated in the repair order text.

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VST Operation Number

VST Operation Number	Description
98801-2	General reimbursement acc. to TJ

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 8315.