



Service Bulletin

Bulletin No.: PIC6636

Date: December, 2025

PRELIMINARY INFORMATION

Subject: Instrument Panel Cluster Displaying Odometer Value as Dashes

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Malibu	2019 - 2025		All	All	All	All

Involved Region or Country	North America
Condition	Customer may comment that their instrument panel is displaying dashes in place of the odometer/mileage value.
Cause	BCM software anomaly

Correction

If you have a vehicle currently exhibiting this condition, follow the procedure below.

No parts should be replaced, or repairs attempts be made at this time.

Technicians will need to check VIN data in the BCM and Radio, confirming that all 17 digits are present.

Note: If the BCM is missing a VIN digit or has the wrong VIN, it can cause the IPC to display dashes for the mileage.

To view the VIN data, the technician will need to access both, the BCM and radio, via module diagnostics > BCM or radio > Identification Information > Vehicle Identification number (VIN).

If the BCM and Radio have a missing VIN digit, the technician needs to contact TAC, create a case, and reference this PI Bulletin.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
*2880698	Verify Odometer Displays Dashes	0.3 Hrs.
*This is a unique Labor Operation for Bulletin use only.		

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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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