



Service Bulletin

Bulletin No.: PIT6468

Date: December, 2025

PRELIMINARY INFORMATION

Subject: Unwanted Side Object Detection Alert With No Objects In The Area

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Equinox	2025-2026		All	All	All	All
GMC	Terrain	2025-2026		All	All	All	All

Involved Region or Country	United States, Canada, Mexico
Condition	A customer may have a complaint of an unwanted side object detection alert with no objects in the area.
Cause	Engineering is currently working to root cause the issue.

Correction

Once you confirm the issue is the same as what is described and after following SI diagnostics, if no failure of parts/connections, etc. are found, advise the customer that the issue is being evaluated by GM. The PI will be updated or replaced with a TSB once a determination has been made.

Do not replace any components at this time, unless SI leads to a confirmed failed part.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
6480538*	Confirm customer complaint and advise it is being reviewed	0.3 Hrs.
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	12/19/2025 Created on

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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