



# KEYSTONE

## RECREATIONAL VEHICLE SERVICE CAMPAIGN

December 22, 2025

### SERVICE ADVISORY 25-476

«Owner\_name»  
ATTN: Service Manager  
«Street»  
«Street\_2»  
«City», «State» «Zip»  
«Country»

Dear «Owner\_name»,

### ***Reason for this campaign***

It has been determined that the Power Lift Roof Vent used on specific models may crack. The remedy is to remove the existing roof vent and replace it.

The campaign population includes:

Year	Model	Serial Number Range
2024	Outback - 17BH, 18BHS	RV450183 - RV450835
2025	Outback - 17BH, 18BHS, 19RBS	SV450047 - SV450388
2026	Outback - 18BHS	TV450041 - TV450041

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require inspection. **Important:** Please complete the service campaign on these units before retail delivery. Our records indicate the following unit serial number(s) are presently in your inventory or have been sold:

«VIN1»	«VIN2»	«VIN3»	«VIN4»
«VIN5»	«VIN6»	«VIN7»	«VIN8»
«VIN9»	«VIN10»	«VIN11»	«VIN12»
«VIN13»	«VIN14»		

-- Serial numbers with '\*' have been retail sold --

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the enclosed Service Advisory, please contact us at: **(866) 273-1456**

Sincerely,

**KEYSTONE RV COMPANY**