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Sent on	12	03	2025	Expires on	01	21	2026
From	Erik Blank, Manager of Auto Campaigns and Recalls						
Subject	EXPANSION-Product Update & Warranty Extension: 2020 MDX PGM-FI Software Update						

DATE: December 3, 2025

TO: All Acura Sales, Service & Parts Managers, and Personnel

FROM: Erik Blank, Manager of Auto Campaigns and Recalls

Re: **EXPANSION**-Product Update & Warranty Extension: 2020 MDX PGM-FI Software Update

Today, December 3, 2025, Acura is announcing a **product update** for additional 2020 MDX vehicles to update the PGM-FI software that may affect the idle stop operation under certain conditions.

Acura is extending the warranty coverage for valve adjustment and starter replacement related to this condition to 10 years from the original date of purchase with no mileage limitation. **Perform an iN VIN status inquiry to determine which units in your inventory are affected.**

BACKGROUND

Under certain circumstances, after coming to a stop and the idle stop feature engages, the vehicle may not automatically restart. Typically, the client can immediately restart the vehicle by selecting Park and pushing the ENGINE START/STOP button.

REPAIR

If Service Bulletin 23-001 is applicable to the VIN, PGM-FI software must be updated first before the warranty extension applies. Please note that the software update will resolve nearly all these issues. In very rare instances, starter replacement may be necessary on vehicles which qualify. Any Warranty Extension claims submitted prior to an approved Product Update claim will be debited.

PARTS

The software is available at launch. Replacement starters under the warranty extension will also be available at launch.

TOOLS

There are no special tools needed for this campaign.

SERVICE BULLETINS

Service Bulletins 23-001, *Product Update: 2016-23 MDX PGM-FI Idle Stop Software Update* and 23-002, *Warranty Extension: 2016-20 MDX Engine Does Not Auto Restart After Entering Auto Idle Stop* has posted to the Service Information System (SIS) as of December 3, 2025. They include software, repair, parts and warranty information related to these campaigns.

CLIENT NOTIFICATION

Acura expects to complete client notifications by the end of January 2026.

As always, perform an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.