



STAR ONLINE PUBLICATION



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Symptom/Vehicle Issue: Engine Oil is Red in Color

Customer Complaint/Technician Observation: The customer's complaint/technician observation may include that the engine oil is red in color.

Discussion: Leave the oil in engine. The red color is due to dye used at the engine plant during testing. The red color does not impact engine performance. Unless there is an issue diagnosed with coolant leaking into the crankcase or a check engine lamp with an active related DTC, the oil should not be changed.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found