



SSM 54440 2025 Expedition/Navigator - "Liftgate And Tailgate Ajar" Message In The IPC At All Times And/Or An Inoperative Power Liftgate Or Tailgate - Built On Or Before 06-Oct-2025

Some 2025 Expedition/Navigator vehicles built on or before 06-Oct-2025 may exhibit a rear "Liftgate And Tailgate Ajar" message in the instrument panel cluster (IPC) at all times and/or an inoperative power liftgate or tailgate. This may be due to a pinched harness under the 3rd row left-hand seat belt retractor bracket. Inspect the left-hand seat belt retractor bracket prior to starting tailgate and liftgate ajar diagnostics. If a harness pinch is identified, repair as necessary using the wiring and connector repair procedures contained in Cell 005 of the Wiring Diagram. For claiming, use causal part number 14C719 and labor operations 12651D and 12651D45WR.