



Service Bulletin

Bulletin No.: PIT6374C

Date: December, 2025

PRELIMINARY INFORMATION

Subject: Front Turn Signal Inoperative

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	Escalade	2025-2026		All	All	All	All
Cadillac	Escalade ESV	2025-2026		All	All	All	All

Involved Region or Country	North America
Condition	<p>Some customers may comment on any one or more of the following conditions on one or both headlamps:</p> <p>Daytime Running Lights (DRL):</p> <ul style="list-style-type: none"> - Daytime Running light is inoperative - Daytime Running light flickers intermittently - Daytime Running light is partially lit - Daytime Running light does not appear to be fully lit or dim - Park At Night lighting (LED) may be dim <p>Turn Signal:</p> <ul style="list-style-type: none"> - "Service Headlamp" DIC message - Turn signal inoperative - Turn signal fast flash - Turn signal flashes once then stops <p>Note: A technician will find no related DTCs for any of the above conditions.</p>
Cause	The cause of this condition may be a failure within the Daytime Running light LED lighting strip.

Correction

- If any of the above conditions are present at the time of inspection replace the affected headlamp ONLY. After the new headlight assembly is installed then perform the below extended lamp test procedure to make sure the new headlamp is operating properly. If no issues are found, then no further testing/repairs are needed.
- If the condition is not currently present it may return and to avoid a customer comeback perform the following extended lamp test procedure:

Vehicle setup:

Park the vehicle so the headlamps are in direct sunlight for a minimum of 30 minutes before starting the following testing.

Connect an appropriate battery maintainer to avoid battery run down.

1. Daytime Running Light Test

Turn on the DRL function and leave them on for a minimum of 20 minutes and monitor the DRL's for any of the following conditions:

Note: All other functions (low beam, high beam, turn signals, etc) should be off.

If one or more of the following conditions are present, then replace the affected headlamp ONLY. After the new headlight assembly is installed then perform the extended lamp test procedure to make sure the new headlamp is operating properly. If no issues are found, then no further testing/repairs are needed. Use the additional add time in the warranty section for performing the 2nd extended lamp test.

- LED inoperative
- LED Flicker
- LED is partially lit
- LED is dim

2. Turn Signal Light Test

Based on customer complaint (left side or right side) operate the appropriate turn signal for a minimum of 20 minutes.

If one or more of the following conditions are present, then replace the affected headlamp ONLY. After the new headlight assembly is installed then perform the extended lamp test procedure again to make sure the new headlamp is operating properly. If no issues are found, then no further testing/repairs are needed. Use the additional add time in the warranty section for performing the 2nd extended lamp test.

- Turn signal inoperative
- Turn signal fast flash
- Turn signal flash once then stops.

Note: Any of the above conditions may be intermittent.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the appropriate labor operation for the repair being performed. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Pre-Repair Authorization (PRA) is not required, however, your claim will need to be routed to the Warranty Support Center for processing. Please reference Bulletin PIT6374 in your Correction comments.

Labor Operation	Description	Labor Time
*2081178	Use when performing the extended lamp test procedure for the 1st time. Monitoring for any faults with the DRL and/or Turn Signal.	1.0 Hrs.
Add Time	ONLY use when performing the extended lamp test for a 2nd time.	0.8 Hrs.
2040510	Front Headlamp Replacement	Use Published Time
*This is a unique Labor Operation for Bulletin use only.		

Note: A second line on the RO may need to be added if the extended lamp testing is performed and it leads to a headlight replacement.

Version	4
Modified	05/23/2025 - Created on. 06/02/2025 - Updates to the Correction and Warranty sections. 06/11/2025 - Update to the Warranty Section regarding Headlight Pre-Repair Authorization. 12/12/2025 - Update to the models

