



Mitsubishi Motors North America, Inc. TECHNICAL INFORMATION NOTICE

SUBJECT:

NOISE AND VIBRATION WHEN TURNING THE STEERING WHEEL

No: TIN-25-37-001

Version: 1

Date: November 24, 2025

TO: Service Managers, Service Advisors, Parts Managers, Technicians and Warranty Administrators

AFFECTED VEHICLES:

Certain 2024 Outlander and Outlander Plug-in Hybrid (produced after 12/7/2023)
All 2025 Outlander and Outlander Plug-in Hybrid

PURPOSE:

MMNA is currently investigating reports of noise and vibration during steering operation. In some cases, when the steering wheel is turned after the vehicle has been stationary for more than 15 minutes, a "clunking" sound may be heard from the driver's side floor accompanied by noticeable vibration. Technical Service Bulletin TSB-24-37-001REV does not apply if the vehicle was manufactured after the VIN cut-off

Outlander VIN cut-off JA4J4VA86RZ037292 (12/7/2023)

Outlander Plug-in Hybrid VIN cut-off JA4T5UA93RZ037291 (12/7/2023)

DEALER ACTION REQUIRED:

1. Do not proceed with any Steering Gear Box-ASSY repairs if the vehicle falls outside of TSB-24-37-001REV (Outlander VIN cut-off JA4J4VA86RZ037292 (12/7/2023), Outlander Plug-in Hybrid VIN cut-off JA4T5UA93RZ037291 (12/7/2023)).
2. Contact Tech Line for guidance before initiating any Steering Gear Box-ASSY repairs if the vehicle was produced after the VIN cut-off.