



Mitsubishi Motors North America, Inc. TECHNICAL INFORMATION NOTICE

SUBJECT:

Front Bumper Cover Installation – Preventing Detachment

No: TIN-25-51-001

Version: 1

Date: November 21, 2025

TO: Mitsubishi Motors US and Puerto Rico Dealer Principals, General Managers, Sales Managers, Service Managers, Service Advisors, Parts Managers, Technicians and Warranty Administrators

AFFECTED VEHICLES

2022-2025 Outlander

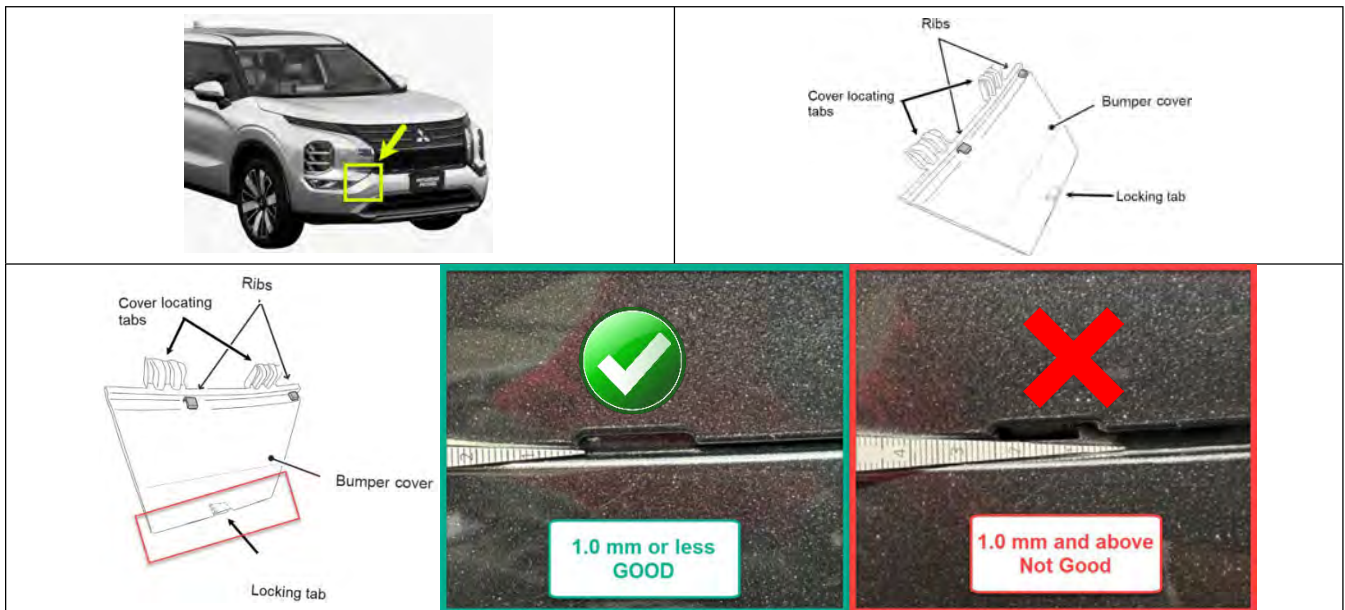
2023-2025 Outlander Plug-In

CUSTOMER COMPLAINT

The front bumper cover is loose, detached, or missing.



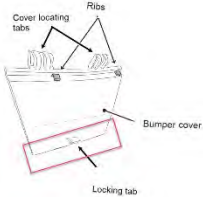
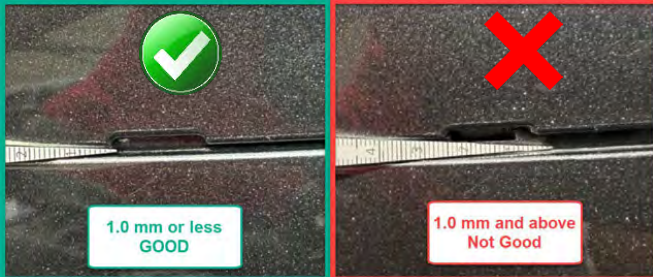


CAUSE

When the bumper cover is installed inward beyond specification during installation, the cover's external ribs can bind against the bumper. This prevents the locking tab at the lower section from fully engaging, leaving a large visible gap at the lower edge, and compromising clip proper securement.



REMEDY

When reinstalling or servicing the front bumper cover:

No.	Steps	Reference Image
1	Insert the bumper cover by aligning and engaging the two upper locating tabs.	
2	Firmly press down on the lower section of the bumper cover to secure the locking tab into position.	
3	Check for visible excessive gap at the lower edge that can compromise clip engagement. 	
4	If excessive gap is observed (over 1.0mm) use one hand, gently pull or press the cover downward to minimize gap and fully secure.	
5	Visually confirm there is no excessive gap along the bottom edge of the cover.	

- During Pre-Delivery Inspection (PDI) or service involving front bumper cover removal, confirm correct installation per the procedure above.
- Report any recurring fitment or retention issues through MMNA Techline or submit a PQR quality reporting.

Disclaimer

NOTE: The information contained in this document is intended for use by trained, professional technicians with the knowledge to properly perform diagnosis and repairs on Mitsubishi vehicles, using Mitsubishi Motors approved tools and equipment. It informs service technicians about conditions that could occur in certain vehicles and provides information that could assist in proper vehicle diagnosis, service, or repair. It does not indicate that a defect is present in any vehicle referenced in this document nor does it imply that the described repairs are covered under warranty. DO NOT assume that a symptom or condition, or a described cause of a symptom or condition, affects any particular vehicle or groups of vehicles, or that a described repair applies to any particular vehicle or groups of vehicles. There can be multiple causes resulting in the same or similar symptoms or conditions described in this document and trained professional service technicians must use their diagnostic skills to make evaluations on a case-by-case basis. The information contained in this document does not guarantee warranty coverage nor does it extend the vehicle's warranty in any way.