

Repeat DPRs for Chassis Leans

Concern: Many trucks are arriving at dealers and body builders with chassis leans greater than 3/8”

Affected Models: All vocations

Root Cause: Investigation found that all plants were using different methods, tools, and work instructions, and in some cases, not enforcing the chassis lean check process

Correction: Service hosted meetings with plant QA managers, Corp, and Engineering to heighten awareness and the need for all plants to measure and document lean data in the system the same
New work instructions and measuring tools were developed for the plants, and is completed after wheel alignment is completed
Production Clean Date: July 10th, 2025

Note:

- Some chassis lean issues were supplier driven which were addressed through a FRACAS. FRACAS clean date: October 21st, 2024
- Some trucks measure in spec at the factory then have a lean when delivered

