

Service Solution 3174 – FTL ICC5 B-Panel Gauges Intermittently Not Being Displayed



Concern:

Intermittently during first start the custom gauges in the B-panel are not being displayed. Subsequently trying to add them in again will not work. The B-panel could also become unresponsive to different inputs. This can also cause your SiriusXM to stop outputting audio.

Affected Models: 4th Gen Cascadia w/ ICC5

Root Cause:

The symptoms resemble an issue with the way the memory is being loaded. Currently it is under investigation.

Correction:

The solution is to key cycle the truck and if that does not work then pull the F16 fuse to the Connect5 ECU wait 10-15 seconds before reinserting. This will typically reboot the ICC5 module restoring normal functionality to the B-panel.

Data Book Code 811-047
Fleet Population: 205 Units

