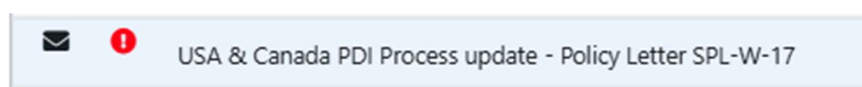


Subject:	USA & Canada PDI Claims License Plate Bracket parts unavailability
Applicable to:	All Service Partners – Warranty Personnel
Distribute to:	USA & Canada
Version No & Issue date:	01 – 28.11.2025
Document No:	SPL-W-17- Supplementary Edition-Temporary

Dear Colleagues

This is some additional information in conjunction with Policy Letter SPL-W-17 USA & Canada PDI Process Update from the information centre.



Due to a supplier issue INEOS will not be able to continue to supply the License Plate Bracket-
GRA-7A03-044940

Which is usually populated in your PDI claims for the PDI option 0124.

There is a small amount of stock remaining but will soon be depleted and no longer available. A new supplier of this part is being sourced and once done so and the new part is available you will be updated accordingly.

In the meantime, it is expected that the Dealer Partner network will be obtaining their own bracket kit sourced locally. For full details and guidance towards this please discuss with your local Regional INEOS Aftersales management team.

For you to be re-imbursed for this locally purchased part a new PDI option has been created with a monetary value included, which will automatically populate in claim creation, as well as the labour for the PDI.

Service Claims

Service Campaign	Campaign Option
2025: PDI-USA&CANADA WITH LOCALLY SOURCED LICENSE BRACKETS	
0124: PDI TEMPLATE USA & CANADA VEHICLES	
0223: PDI TEMPLATE CLAIM (NON USA VEHICLES)	
1225: PDI-USA STATES WITHOUT PLATE BRACKET FITMENT	

As per the guidance provided in Policy Letter SPL-W-17 –

1225: PDI-USA STATES WITHOUT PLATE BRACKET FITMENT- This is for **USA** states where the fitment of the License Plate brackets is not a requirement as part of the PDI procedure. This claim, when created and submitted, will be for labour only and will **not** include the License Plate Brackets.

0124: PDI TEMPLATE USA & CANADA VEHICLES - This is for USA & Canada where the fitment of the License Plate Brackets **is** a requirement for the PDI procedure. This claim, when created and submitted, will be for labour and the License Plate Bracket parts.

0223: PDI TEMPLATE CLAIM(NON USA VEHICLES) - This is **NOT** for use for **ANY** USA or Canada Dealer Partner, this is for any other country around the world other than USA & Canada

You will now see that option 2025 is available

2025: PDI-USA&Canada WITH LOCALLY SOURCED LICENSE BRACKETS- This is for PDI's completed in USA & Canada where locally sourced brackets have been fitted to the vehicle.

Items to note-

Option 1225 remains to be used if you are a State in the USA that does not fit license brackets.

Option 0124 would still be selected if you HAVE FITTED GRA-7A03-044940 because you still have your own stock in place, once that stock is depleted you will then use option 2025.

Option 2025- When the claim is created it will populate a monetary value for the brackets and the labour for the PDI.

Your attention to detail and accuracy is required to ensure you select the correct PDI template for your state / country. As previously advised if the incorrect option is made it is highly unlikely that it can be amended so you may lose out financially. If you do make an error and realise your mistake soon after submission then please create a warranty Ticket with the claim number and details of the situation and we will advise accordingly, please note that depending on the time scale it takes for you to advise us will depend if adjustments are possible.

This is a temporary process until INEOS have sourced a new supplier and procured the new components, it will be expected that this new part will have a new part number too. You will be advised and updated accordingly.

Regards

INEOS Warranty Team

