

WRF7 Workshop campaign - Replacing charging cable and updating Porsche Mobile Charger software

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ID Number	WRF7
Model(s)	Panamera 4 E-Hybrid (971) Cayenne E-Hybrid (9YA)
Model Year(s)	2019 - 2020
Number of Affected VINs	130
VIN List	Attached
Issue Overview	<p>A connection cable (domestic electrical system network connection) was installed for the Porsche Mobile Charger for the affected customers, which does not meet the required specifications. As a result, the requirements necessary for certification are not met. For this reason, the connection cable (domestic electrical system network connection) of the Porsche Mobile Charger must be replaced by a charging cable with plug.</p> <p>To use the new charging cable together with the Porsche Mobile Charger, a software update must also be carried out and a mains socket must be installed on the customer site. Please note that the new charging cables are equipped with a temperature sensor. To use the new charging cable together with the Porsche Mobile Charger (ICCPD), a software update of the Porsche Mobile Charger (Powerboard) must be carried out. Without the new software, the charging cables are not functional.</p>

The service provider can, after consultation with the responsible Porsche Centre, be commissioned independently by the relevant customer if necessary. We recommend that the service provider carry out the activities as soon as possible or ideally on the same day as the work in the Porsche Center. **Please explicitly remind the customer in advance to bring along the Porsche Mobile Charger to the appointment.**

What Porsche Centers Should Do

Please arrange for this measure to be performed immediately on the affected vehicles

(At the time of posting, 11/25/2025, remedy is immediately available)

TI

[WRF7](#)

Part Status

Status 1 - Order as needed

Customer Notification

To be posted at a later date

Required software

PIWIS Tester 4 test software version

43.600.000 (or higher)

Warranty processing

Validity:

The present workshop campaign is carried out by the date maintained in PCSS and then closed.

Please note that warranty claims can only be processed up to this date.

Scope 1:

Damage Code

WRF7 66 000

Repair Code

2

Labor time

48 TU

Please enter the campaign carried out in the Warranty and Maintenance logbook for the vehicle.

Attachments

1. [WRF7 Workshop Campaign VIN List for Field Managers 11.25.2025 V3 HT.xlsx](#)