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Document Information

Location: Electrical - Infotainment

Topic: Apple CarPlay phone call sound quality

Condition: Permanent/intermittent

Diagnostic Trouble Codes: N/A

Measure

If the customer is experiencing sound quality concerns during a telephone call whilst using Apple CarPlay, please ensure the vehicle is on the latest software platform as per KA-01191. Including updating the ADI software to 28MA451CP.22.

If this does not resolve your concern please open the [LINK](#) and fill in the attached form before raising a Technical Request.

Please also add relevant Log files as requested on the form when submitting a Technical Request.

Parts Information

N/A

Attachments

[LINK](#)

KA Update Information

26/02/2025 - Initial release

06/08/2025 - Request to update ADI software before completing form

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