

# McLaren Artura – Transmission Oil Level Check

<b>Bulletin type:</b>	Service Campaign
<b>Reference number:</b>	N/A
<b>Campaign reference:</b>	SCB 16 G 003
<b>Attention:</b>	Retailer Aftersales Managers, Retailer Service Managers, Retailer Service Advisors, Retailer Technicians, Retailer Parts Managers
<b>Affected vehicles:</b>	McLaren Artura
<b>Situation:</b>	Transmission oil level check
<b>Procedure:</b>	Action affected vehicles only during a service visit. Please refer to the information outlined in this document to complete the required work
<b>Date:</b>	20 November 2025

This bulletin will cover:

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- 1. Overview
  - 2. Procedure
  - 3. Warranty Information
  - 4. Affected Vehicles

## 1. Overview

Through continuous product quality monitoring, McLaren Automotive has identified that certain McLaren Artura vehicles may have been filled with an incorrect amount of transmission oil during service or repair.

McLaren Automotive is instructing Retailers to check the transmission oil level, fill if needed and report the results of the vehicles within the supplied VIN range.

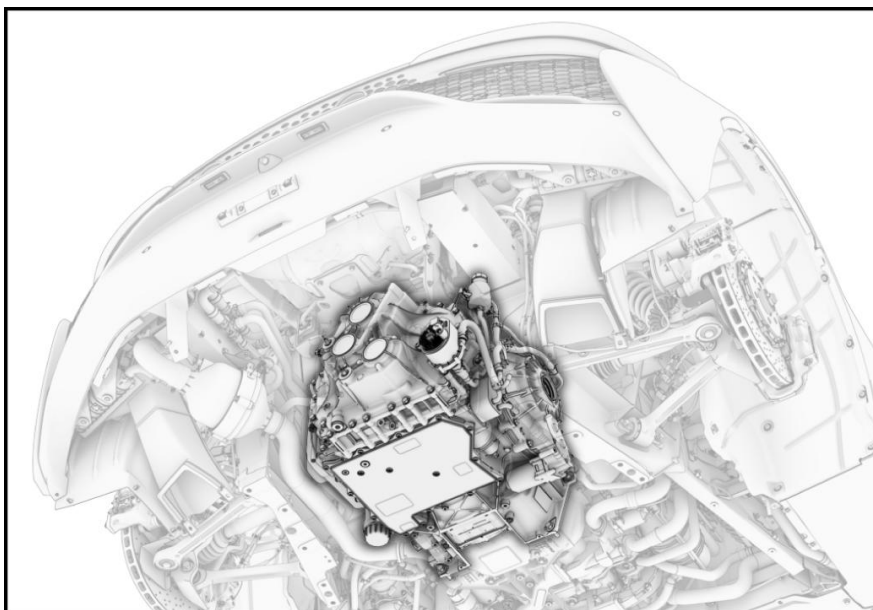


Image 1: Overview of work area

## 2. Procedure

**Care Point:** Only technicians who have completed the McLaren Artura Training are allowed to work on the vehicle.

**Care Point:** Ensure that all tooling used is clean prior to usage on the vehicle and remains clean from contaminants throughout the procedure.

**Care Point:** Always use the correct McLaren supplied transmission oil, **FUCHS BLUEV DHTF9 - Transmission Oil**.

**Care Point:** The work required for the Service Campaign is **only** to be completed during a service visit.

**Care Point:** Ensure the **HYCU** is on the latest software version (**16GA222CP.31** or higher).

**Care Point:** It is **no longer** required to top up the transmission with an additional 700ml of oil.

**Care Point:** Ensure **MDS 2** is on version **1.24.0.0004** (or higher), before starting the **Transmission Oil Level Procedure**.

To carry out the required check for the Service Campaign, follow the work instruction in the McLaren Service Portal (MSP) HA-RM-07G001-00-002 for 'Check Transmission Oil Level'.

## 3. Warranty Information

Submit a claim to the McLaren Warranty department following completion of the work, using the details below.

Description	Repair Time
McLaren Artura - Transmission Oil Level Check	2.30 Hours

Claim for the quantity, in Litres (L), of new transmission oil used to re-fill the transmission, as per normal claim procedures, in the 'Other' cost section of the claim for 'Oils/Fluids'.

The expected additional re-fill quantity is 1 litre or less of transmission oil. In an instance where more than 1 litre is required, the claimed amount will be reviewed accordingly.

The below information displays how the re-filled transmission oil would be claimed in the 'Other' cost section of the warranty claim. Note that the cost will vary by region.

**Description \***

Oils/Fluids ▼

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**Cost \***

25.00

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**Comments**

1 Litre of Transmission Oil

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**Submit**

Image 2: Example of how to fill out the 'Other' cost section.

Other

ⓘ Please click on the 'Calculate' button at the bottom of the screen to update and total all parts, labour totals and other totals.

**Add Other**

Description	Cost ↑	Claimed Amount	Paid Amount	Percentage Paid	
Oils/Fluids	£25.00	£25.00	£25.00	100.00	▼

Image 3: Example of the 'Other' cost section completed.

#### 4. Affected Vehicles

Affected vehicles will be flagged in the Retailer Portal when next opening a Workshop Visit related to the vehicle. Your Regional Aftersales Manager will also contact you with a VIN list of affected vehicles.

If you have any questions, please speak to your Regional Aftersales Manager.

Best regards,

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