

Rattling or Squeaking Noises In the Area of the Rear Lid: Check Adjustment of Guide Wedges and, If Necessary, Rear Lid Lock (62/24)

Change overview:

| Release | Date | Change |
|---------|------------|--|
| 1 | 04/25/2025 | ▪ First publication |
| 2 | 11/10/2025 | ▪ Test sequence revised ▪ Order types added |

Model Line: **Cayenne (9YA / 9YB)**

Model Year: **As of 2024**

Concerns: **Upper part of rear lid lock (rear lid lock)**

Cause: **Customers complain about rattling or squeaking noises from the lock area of the rear lid.**

Cause: Different pre-tensioning of the entire tailgate system can lead to movement between the catch bar and catch hook in the lock.

Action: If the noises can be clearly attributed to the rear lid lock and are not caused by other components, **adjust the guide wedges (adjusting elements) on the rear lid, check the rear lid lock if necessary and then rework the catch hook.**

Required parts and materials



Information

No parts are required for checking and cleaning the rear lid lock.

| Parts Info: | Part No. | Designation | Number |
|-------------|------------|-----------------|---------|
| | 9Y3827447F | ⇒ Rear lid lock | 1 piece |

Material: **Required materials** (usually already available in the Porsche Center)

| Part No. | Designation | Quantity |
|-------------|-------------|----------------------|
| 95856490200 | ⇒ Grease | Quantity as required |

Required Tools

Tools:

- Torque wrench, 6-50 Nm (4.5-37 ftlb.), e.g. **V.A.G 1331A - torque spanner, 6-50 Nm (4.5-37 ftlb.)**

Adjusting guide wedges (adjusting elements)

Work Procedure: 1 Adjust the guide wedges (adjusting elements) on the bottom of the rear lid and **then** check the customer complaint again.

For work procedure, see: ⇒ *Workshop Manual '559015A1 Adjusting rear lid'*

**Information**

- The guide wedges (adjusting elements) must be adjusted so that there is a slight preload when the rear lid is closed completely.
- The preload must be the same on the left and right.

| Assessment | | Action |
|------------|--|--|
| (✓) | Customer complaint is no longer available after adjusting the guide wedges. | End of action. |
| (x) | Customer complaint still exists after the guide wedges have been adjusted. | Check rear lid lock for dirt, damage and wear. Continue with: Action step ⇒ 2. |

- 2 Remove the trim panel for rear lid.
⇒ *Workshop Manual '708719A3 Remove and install trim panel for rear lid'*
- 3 Check rear lid lock for dirt, damage and wear.

| Result of check | Action |
|---|--|
| No abnormalities present on the rear lid lock. | Continue with: ⇒ <i>Technical Information '708719A3 Rework rear lid lock'</i> |
| Contamination present on the rear lid lock. | Remove dirt, dust, or residue that is on the rear lid lock or catch hook using a suitable cleaning agent and a clean cloth. Then continue with: ⇒ <i>Technical Information '708719A3 Rework rear lid lock'</i> |
| Damage / wear present on rear lid lock. | Replace rear lid lock ⇒ <i>Workshop Manual '558719A1 Remove and install rear lid lock, upper part'</i> and finally continue with: ⇒ <i>Technical Information '558719A1 Rework rear lid lock'</i> |

Rework rear lid lock



WARNING

Moving components

- **Crushing or severance of limbs**
- ⇒ **Do not reach into the danger area.**
- ⇒ **Secure the system against accidental activation.**
- ⇒ **Keep third parties away from the danger area.**

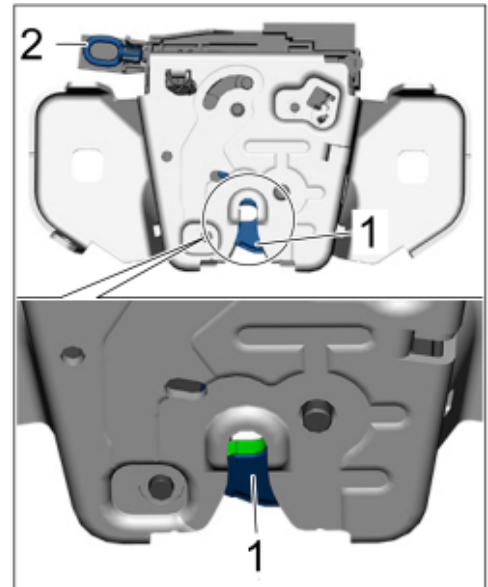


Information

For a better overview, the work procedure is shown on an uninstalled rear lid lock.
The rear lid lock need **not** be uninstalled as part of this rework.

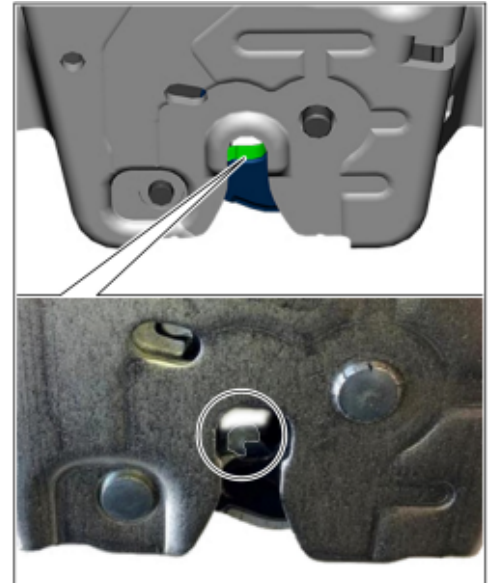
Work Procedure: 1 Apply grease to catch hook.

- 1.1 Lock catch hook ⇒ -1- in the **catching position**
⇒ -Circle-shown.



Rear lid lock (example illustration)

- 1.2 Apply lubricating grease ⇒ Rework area
-Circle- to the marked area ⇒ Rework area
-green-.
- 1.3 Release rear lid lock.
- 1.4 Remove any leftover lubricating grease on the
back panel or rear lid lock housing.



Rework area

- 2 **Only if the rear lid lock was replaced due to damage or wear:**
Check adjustment of rear lid and re-adjust if necessary.
⇒ Workshop Manual '559015 Adjusting rear lid'
- 3 Install the trim panel for rear lid.
⇒ Workshop Manual '708719A3 Remove and install
trim panel for rear lid'

Labor position and PCSS encryption

Labor position:

| APOS | Labor operation | I No. |
|----------|---|-------|
| 55870145 | Check and rework rear lid lock | |
| 55870146 | Check, clean and rework rear lid lock | |
| 55870147 | Check, replace and rework rear lid lock | |
| 55901550 | Adjusting rear lid | |
| 55901580 | Adjusting rear lid (Coupé) | |
| 55901540 | Readjusting rear lid | |
| 55901541 | Readjusting rear lid (Coupé) | |

PCSS encryption:

| | | |
|-------------------|-------|-----------------------------|
| Location (FES5) | 55870 | Upper part of rear lid lock |
| Damage type (SA4) | 2014 | rattles |

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