

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
Q4 e-tron, and Q4 Sportback e-tron	2022 – 2026	All	Not applicable

Customer states:

Vibrations are noticeable when accelerating between approx. 40 and 80 mph when the vehicle is heavily loaded (luggage in the luggage compartment or passengers in the rear seats).

Workshop findings:

This complaint can be reproduced during a road test with a load of at least 330 lbs. in the luggage compartment or on the rear seats. The vibrations do not occur without this load.

Technical Background

When the vehicle is heavily loaded, the rear axle suspension is compressed, and the vehicle is lowered. This changes the bending angle of the drive shaft, causing the joints to operate in an unfavorable range.

Production Solution

Expected in week 48/2026.

Service

1. Please postpone the repair as there is currently no effective repair for the complaint described by the customer. If the condition of the customer's vehicle matches the condition listed in the *Technical Background* of this PSS TSB, please explain to the customer that a solution is currently planned to be available by the end of the fourth quarter of 2026 (subject to change) and that no repairs are necessary at this point.
2. Do not replace any components for this condition since it will not resolve the customer's concern.
3. Create a PSS record in the PSS database via the Pending Service Solutions (PSS) link found in Audi Now; *Service | AU-US > Pending Service Solutions (PSS)*.

Warranty

Replacing parts or attempting repairs will not fix the problem. Unjustified work/replacement parts will be charged back. Invoicing under warranty is not permitted.

Additional Information

All part and service references provided in this TSB (2080121) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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