

## Technical Service Bulletin

|                        |                                                                                                                  |
|------------------------|------------------------------------------------------------------------------------------------------------------|
| <b>Topic</b>           | 91 Audi Connect myAudi app: auxiliary air conditioner does not start - A/C compressor overload protection active |
| <b>Market area</b>     | United States 444 Volkswagen of America, Inc. (6444)                                                             |
| <b>Brand</b>           | Audi                                                                                                             |
| <b>Transaction No.</b> | 2080045/1                                                                                                        |
| <b>Level</b>           | EH                                                                                                               |
| <b>Status</b>          | Released for publishing                                                                                          |
| <b>Release date</b>    | Nov 19, 2025                                                                                                     |

### New customer code

| Object of complaint                                                                                                                                                                          | Complaint type               | Position |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------|----------|
| climate control -> parking heating, parking cooling -> switching auxiliary heater on -> switching remote controlled parking heater on (online)                                               | functionality -> no function |          |
| information, navigation, communication, entertainment -> cell phone functions, customer portal, applications -> mobile terminal application (app)                                            | functionality -> no function |          |
| climate control -> parking heating, parking cooling -> parking heating/parking cooling preset -> remote controlled parking heater/ A/C run-time preselection (online)                        | functionality -> no function |          |
| information, navigation, communication, entertainment -> Online Services                                                                                                                     | functionality                |          |
| information, navigation, communication, entertainment -> cell phone functions, customer portal, applications -> mobile terminal application (app) -> remote departure time programming (app) | functionality -> no function |          |

## Vehicle data

### Q6 e-tron, SQ6 e-tron

#### Sales types

| Type | MY   | Brand | Designation | Engine code | Gearbox code | Final drive code |
|------|------|-------|-------------|-------------|--------------|------------------|
| GF*  | 2025 | A     |             | *           | *            | *                |

#### Control units

| Diagnostic address        | Software part number | Software version | Hardware part number | Hardware version |
|---------------------------|----------------------|------------------|----------------------|------------------|
| 065D - A/C compressor sub | *                    | 1420             | *                    | H70              |

## Documents

| Document name              |
|----------------------------|
| <a href="#">master.xml</a> |

| Document name                   |
|---------------------------------|
| <a href="#">attachment1.jpg</a> |



Connection offline

## Technical Service Bulletin

Transaction No.: **2080045/1**

91 Audi Connect myAudi app: auxiliary air conditioner does not start - A/C compressor overload protection active

Release date: Nov 19, 2025

## Condition

| Model(s)                                                         | Year(s) | VIN Range | Vehicle Specific Equipment |
|------------------------------------------------------------------|---------|-----------|----------------------------|
| Q6 e-tron, SQ6 e-tron, Q6 Sportback e-tron, SQ6 Sportback e-tron | 2025    | All       | Not applicable             |

### Customer states:

The auxiliary air conditioner permanently cannot be started via the myAudi app.

All other functions available via the myAudi app are working.

### Workshop findings:

The workshop can reproduce the complaint **and** the event memory entry "B1453F3: A/C compressor overload protection active" (passive or active) is logged in the diagnostic log under the address 00C5 – Thermal management.

## Technical Background

Software issue.

## Production Solution

Optimized software introduced in production from week 36/2025

## Service

This TSB replaces Pending Service Solution (PSS) TSB 2078766, *91 PSS myAudi app: auxiliary air conditioner does not start - A/C compressor overload protection*.

Please check whether TSB 2079690, *00 Combined software update 03.10.00/C (28.13.01) KD2* is visible for this vehicle. If this is the case, please perform the software update described in TSB 2079690.

## Warranty

|                          |                                                                                                     |           |                                    |
|--------------------------|-----------------------------------------------------------------------------------------------------|-----------|------------------------------------|
| <b>Claim Type:</b>       | • If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only. |           |                                    |
| <b>Service Number:</b>   | 8711                                                                                                |           |                                    |
| <b>Damage Code:</b>      | KD02                                                                                                |           |                                    |
| <b>Labor Operations:</b> | Software update, including connecting battery charger                                               | 0151 0010 | See SRT with associated operations |

|                       |                                                                                                                                                                                                             |           |        |
|-----------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|--------|
|                       | Fixed rate for software update, including all required preliminary and follow-up work (including bus sleep cycle, calibration drive, additional work and restarting software update if flashing is aborted) | 0151 0040 | 130 TU |
| <b>Claim Comment:</b> | As per TSB 2079690/4                                                                                                                                                                                        |           |        |

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

When performing the combined software update, time stamps are not required for billing under warranty. You are therefore permitted to work on other vehicles at the same time. The combined software update can also be performed by non-productive personnel.

## Additional Information

All part and service references provided in this TSB (**2080045**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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