

## Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
e-tron GT, and RS e-tron GT	2025	900950 – 999999	Not applicable

### Customer states:

There may be problems with various MMI functions or “Emergency call fault” may be displayed in the instrument cluster.

### Workshop findings:

The vehicle still has one of the following software versions in diagnostic address 5F: 4014, 4026, 4318, 4404.

A different TSB may have instructed you to refer to this TSB in the context of a software update for multiple control units.

## Technical Background


Software issues.

## Production Solution

The new software for the affected control units was implemented in production in model year 2025.

## Service

### Important information before updating the software

- Diagnostic entries logged in diagnostic address 0075 will be repaired by a software update described in this TSB. The Guided Fault Finding test plans should **not** be carried out and **cannot** be invoiced.
- There will be extended inactive periods for some of the steps. You can work on a different vehicle during this time. This is considered in the warranty accounting instructions.
-  When carrying out this TSB, time stamps are not required for billing under warranty.
- A newly developed test program is used to input the SVM code. Please ensure that the tester being used has the latest ODIS update. The new test program for software updates is included in ODIS software.
- **Note:** The vehicle uses acoustic signals and flashing lights to indicate when user input is required during and at the end of the test program.
- **Important:** Please prepare the **required USB-C sticks** (see parts information) before starting the repair. The update media can be used for multiple vehicles.
- This update package also includes new software for the MIB3 infotainment system. Useful information for MIB3 software updates can be found in TSB 2060523, 91 *MIB3: Software Update Instructions*.

## Repair procedure

### 1. Software update for emergency call module (0075), gateway (0019) and information electronics (005F)

Determine the software version in diagnostic address 0019 with SVM code **DUCIDENT0019**

(SVM – Authorized Multiple Code Entry)



You must then use the appropriate SVM code chain for the determined software version in the function “**SVM – Authorized Multiple Code Entry**”.

Software version in diagnostic address 0019 = 0042

DUCDTCPR0075MLB,FLIGHTON0075MLB,ZGDOIP,CL3BPA001US,19A027,19B027,TGU1MDMVB,CL3BPA002US,FLIGHTOFF0075MLB



Only software version 0042 in diagnostic address 0019

All other versions in diagnostic address 0019

DUCDTCPR0075MLB,FLIGHTON0075MLB,ZGDOIP,CL3BPA001US,TGU1MDMVB,CL3BPA002US,FLIGHTOFF0075MLB



The test program initially prompts you to use a USB medium (see parts information for part number).

The automatic execution of software updates results in inactive time. This is considered in the warranty accounting instructions.

The USB-C stick can be removed after completing the program.

**Note:** If the procedure has been interrupted, please repeat step 1. The test program will then automatically perform the missing part of the update.

## 2. **Bus sleep mode**

Put the vehicle in bus sleep mode after performing the software update.

Then switch the ignition back on and start the MMI.

## 3. **Check emergency call LED**

Check whether the emergency call LED in the roof module lights up in green again.

If the LED does not turn green, please refer to TSB 2079652 Emergency call LED in roof module not lit up in green.

## 4. **End diagnostic session** and send off diagnostic log online.

<b>Claim Type:</b>	<ul style="list-style-type: none"> <li>If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.</li> </ul>		
<b>Service Number:</b>	<b>Complaints about online services or the emergency call function:</b> Service number: <b>9145</b>  <b>Complaints about MMI functions:</b> Service number: <b>9196</b>		
<b>Damage Code:</b>	0041		
<b>Labor Operations:</b>	Prepare repair - Vehicle parked - Charge 12 V battery	0151 0010	20 TU
	Launch software update for MMI and emergency call module - Connect tester, start ODIS - Flash mode - Function Authorized Multiple Code Entry - Copy/paste the code chain ==> Start - Insert the USB stick. ..... - Program runs automatically (service technician is not required)	0151 0040	60 TU
<b>Claim Comment:</b>	As per TSB 2079979/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

When carrying out this TSB, time stamps are not required for billing under warranty.

You are therefore permitted to work on other vehicles at the same time. The update can also be performed by non-productive personnel.

The Guided Fault Finding test plans should **not** be carried out for diagnostic entries that are repaired by performing this TSB and cannot be invoiced.

## Required Parts and Tools

**The following applies when creating the update media:**

Please prepare the required USB-C sticks before starting the repair.

**You must not use an SD card with an adapter USB stick.**

The USB-C stick and downloading the software via the SD creator cannot be invoiced.

General information on USB-C sticks for software updates can also be found in TSB 2060523, *91 MIB3: Software Update Instructions*.

### MIB3 update media:

Download the software with the corresponding part number onto a USB-C stick (min. USB 2.0 with 32 GB).

Please do not use a USB-C stick with a larger storage capacity as such USB sticks have a different formatting process.

Vehicle type	MIB3 SW version	Part number
e-tron GT	4014	8W0906961GB
	4026	
	4404	
e-tron GT	4318	8W0906961GF

## Additional Information

All part and service references provided in this TSB (**2079979**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require

replacement during the repair.

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